

MCDHH

2005 Resource Directory



Massachusetts Commission for the Deaf and Hard of Hearing

150 Mount Vernon Street, Suite 550

Dorchester, MA 02125

617 740-1700 TTY / 617 740-1600 Voice

<http://www.mass.gov/MCDHH>

Notice of Updated Editions

This is the updated 2005 MCDHH Resource Directory. For your convenience, the directory is also available through the Internet on our web site and on CDs. Please go to www.mass.gov/mcdhh for a copy that you can download. If you wish to obtain a CD, please contact:

Communication Access, Training and Technology Services
Massachusetts Commission for the Deaf and Hard of Hearing
150 Mt. Vernon Street, Suite 550
Boston, MA 02125
617 740-1700 TTY
617 740-1600 Voice
617 740-1699 FAX

The Resource Directory is updated on a regular basis and each edition is clearly identified. Please visit our website at www.mass.gov/mcdhh for the most current edition and information available.

For any corrections, additions or suggestions to the Directory please use the form on the last page of this directory. You can mail or fax it to the address above.

Disclaimer Notice

Inclusion or exclusion of programs, services, organizations, and private practitioners does not constitute approval or disapproval by MCDHH. Please contact the agency or entity directly to determine if the program, service, organization, or private practitioner meets your needs and expectations. If you wish to be listed in the future editions of the Resource Directory, please contact the Communication Access, Training and Technology Services Department at the address above.

Acknowledgements

This edition of the Resource Directory would not have been possible without the vision of the original authors and those who have helped with this edition including: Dianne Shearer, Jonathan O'Dell, and Carol Rossick. The CATTS Team also wishes to extend the most sincere thanks to Isabel Nicolson, Tim McQuade, Shannon LaMarche and April Spencer for their support and involvement in developing this Directory and the CATTS database.

Debra Lobsitz, Information and Referral
Specialist in the Communication Access,
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of the Massachusetts Commission for the Deaf
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of 2005 MCDHH Resource Directory.

Message from the Commissioner.....	5
MCDHH Statewide Offices	6
How to use a TTY.....	7
How to use the Mass Relay Service.....	8
Relay Service Numbers and Website.....	9
Access: Communication Access Realtime Translation CART.....	11
Access: C-Print/Transcription Services	11
Access: Cultural Activities and Resources	12
Access: Interpreting.....	14
Access: Religious Resources.....	14
Advocacy.....	16
ASL/Deaf Awareness Consultants	17
Associations and Organizations	17
Batteries for Hearing Aids, Cochlear Implants and Assistive Technology.....	19
Career Resources: Employment Services	19
Career Resources: Supported Employment Programs.....	20
Career Resources: Training Programs with D/HH Focus.....	20
Cued Speech.....	21
Deafblind Services	21
Domestic Violence Resources	22
Education: College / University Services for Students with Disabilities.....	23
Education: Deaf Adult Education.....	24
Education: Schools for D/HH Children	25
Evaluation Services.....	26
Financial Services	27
Health and Medical: AIDS	27
Health and Medical: Audiology Services	28
Health and Medical: Cochlear Implant Resources	28
Health and Medical: General Pediatrics	29
Health and Medical: Vision Care Services	29
Hard of Hearing Resources.....	30

Hearing Aids: Financial Assistance and Recycling Programs	31
Hearing Aids: Insurance	33
Hearing Dog Service Centers.....	33
Independent Living Services	34
Legal Services.....	35
Mental Health: Treatment Programs and Therapists	36
Mental Retardation	39
National Organizations	39
Parent Resources: Early Intervention Services.....	40
Parent Resources: Summer Camps.....	41
Parent Resources: Support Groups	42
Real Estate.....	42
Recreation/Deaf Clubs	42
Relay Services	42
State Public Health Services	43
Senior Resources.....	44
Sign Language	45
Specialized Group Residences	47
Speechreading Classes	48
Substance Abuse Resources	48
Technology: Visual Alerting and Signaling Systems	49
Technology: Assistive Listening Devices & Systems ALDs	49
Technology: Assistive Technology: Research & Demonstration Centers	51
Technology: Captioning.....	52
Technology: Catalog Vendors	53
Technology: FM Assistive Listening Systems Rentals	54
Technology: Pagers/Wireless Communications.....	54
Technology: Telecommunications Manufacturers & Vendors	54
WWW Access Resources	55

Message from the Commissioner

Dear Consumers and Colleagues,



Heidi L. Reed

The Massachusetts Commission for the Deaf and Hard of Hearing is pleased to present the 2005 Statewide Resource Directory. This publication will put you in touch with almost 600 agencies, educational programs, organizations, and individual practitioners throughout the Commonwealth whose services were established for the benefit of people who are Deaf, hard of hearing, and late deafened. We hope you will find these connections and services most helpful.

Massachusetts has a long, rich, old, and new history of service delivery within the field of deafness. People who are themselves Deaf, hard of hearing, late deafened, along with dedicated others, have been a dynamic part of the story. The results of their efforts are reflected within this directory; a broad range of supports and resources ready to be of service to you. Enjoy!

Cordially yours,

Heidi L. Reed
Commissioner

How to use this directory

This Directory contains the contact information for agencies and resources of use or interest to the Deaf, Hard of Hearing people, and people involved with the Deaf and Hard of Hearing. Entries are listed in alphabetized categories. Please refer to the Table of Contents for the complete list of categories in the Directory and use the index to find individual entities by name. Categories open with a general description of the agencies and organizations included in it. The specifics for each agency should be checked by direct contact. The index is the alphabetical listing of all the agencies by name rather than category. The index will direct you to the page the entity is listed on for complete information. If you have any suggestions for improvement, wish to submit a new resource, or make a correction; please contact the Communication Access, Training and Technology Services Department at the MCDHH.

A note about terminology used when listing contact information.

TTY

This is the acronym for TeleTypewriter, a device originally used to communicate by typing back and forth over telegraph wires. While modern versions are known as Telecommunication Device for the Deaf, most Deaf people still prefer to use the abbreviation "TTY" and we have used it throughout this publication. If no TTY is available, you may use the Massachusetts Telecommunications Relay Service by dialing 711. Please see page 8 for a more detailed explanation of the TTY, and page 9 and 10 for an explanation of the Massachusetts TRS.

Voice

This is used to indicate the number for phones used by hearing people.

Fax

The acronym for a facsimile machine, which transmits electronic duplicates of documents from one location to another using standard telephone lines.

Web

Web sites are listed at the end of each entry when they are available. If you are using the web or CD version of the **Resource Directory**, simply click on the link provided to go to the web page.

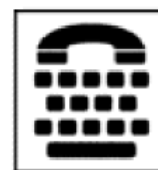
MCDHH Statewide Offices

MCDHH Main Office

150 Mount Vernon Street
Suite 550
Boston, MA 02125
617 740-1700 TTY
617 740-1600 Voice
617 740-1610 FAX

MCDHH South Office

61 Industrial Park Road
Plymouth, MA 02360
508 747-8408 TTY/Voice
508 747-8365 FAX



MCDHH Central Office

340 Main Street Suite 700
Worcester, MA 01608
508 753-5921 TTY
508 755-4084 TTY/Voice
508 752-5441 FAX

MCDHH Western Office

436 Dwight Street Suite 204
Springfield, MA 01103
413 788-6427 TTY/ Voice
413 731-5177 FAX

Toll Free Numbers

800/530-7570 TTY

800/882-1155 Voice

After Hours Emergency Interpreter / CART Service

800/249-9949 TTY / Voice

Web Site

<http://www.mass.gov/mcdhh/>

MCDHH Services

- CART Referral Services
- Case Management/Social Services;
- Children's and Family Services
- Contracted Independent Living Programs for the Deaf and Hard of Hearing (DHILS)
- Emergency Interpreter Referral Services
- Interpreter Referral Services
- State-Level Interpreter Screenings
- Technical Assistance, Educational Exhibits, Communication Access Compliance Trainings, Information and Referral Provided by the Communication Access, Training and Technology Services (CATTS) department.

How to use a TTY



A **TTY** is a telephone device used by individuals who cannot hear and / or understand voice conversations over regular telephones. TTYs are also used for Voice Carry Over (VCO) and Hearing Carry Over (HCO) conversations. More information is available by contacting MassRelay. Please consult the following pages for that contact

Using the TTY in Acoustic and Direct Connect Modes:

In the **Acoustic Mode** the telephone handset is placed on the acoustic couplers of the TTY. It is important to match the shape of the handset with the couplers to ensure minimal noise interference.

- **Turn on** the TTY
- **Place** the telephone handset in the coupler keeping the handset cord to the left of the TTY
- **Dial** the number you wish to call on the telephone
- **Check** the "signal" light near the screen
 - Steady blinking - ringing
 - Rapid blinking - line busy
 - Erratic blinking - either person speaking or voice answering machine picked up
- **Type** your messages
- **Hang-up** the telephone when the conversation is finished
- **Turn Off** the TTY
- **To Answer an Incoming Call:** Turn on the TTY, place the telephone handset into the coupler on the TTY and start typing

Direct Connect is the best way to use the TTY to reduce noise interference as well as to maximize the features available on many TTY.

- **Turn on** the TTY
- **Press and hold "Ctrl" key, then press "Dial" key at the same time**
- **Either type** in the Directory name when applicable, or the phone number
- **Press "Return" and wait for the other TTY user to respond**
- **At the end** of the phone call, press "Ctrl" and "Hang-up" or simply turn off the TTY.
- **To answer an incoming call: turn on the TTY and type your greeting**
Please note: Most *TTYs do not have built-in audible ringers*. However, some have flashing lights built in the device itself. Separate audible and visual alerting devices may be purchased at your local specialty store or Radio Shack.

How to use the Mass Relay Service



Voice Caller

Simply Dial
711 Voice or TTY
or
800 439-2370 TTY
or
800-439-0183
Voice

The Relay Service is a 24-hour, 365 days a year, **FREE** public service for anyone that wants to make a call to a TTY user and vice versa.



Relay Service Operator

- Give the Relay Operator the Number that you wish to call.
- The operator will connect you.
- During the conversation, be sure to say “Go Ahead” or “GA” when you are finished with your part to alert the other caller that it’s his/her turn to speak/type.
- Please refrain from saying “Tell Her/Him” as if the operator was part of the conversation.



TTY User

Massachusetts Relay Service (MassRelay)

Universal Access	711
TTY/ASCII	800 439-2370
Voice/STS*	800 439-0183
900 TTY Relay	900 230-8989
International TTY	605 224-1837

* Speech to Speech

Massachusetts Relay Customer Service

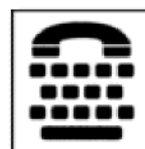
TTY	800 720-3480
Voice	800 720-3479
Email	custserv@massrelay.org
Website	www.massrelay.com

Mailing address:

MassRelay Customer Service
489 Whitney Ave. # 100
Holyoke, MA 01040

AT&T 900 Pay Per Call Relay Service

English TTY	900 344-3322
Spanish TTY	900 344-4889



AT&T National Relay Service

All Users	711
TTY	800 855-2880
Voice	800 855-2881
ASCII	800 855-2882
Telebraille	800 855-2883
TTY Spanish	800 855-2884
Voice Spanish	800 855-2885
PC Spanish	800 855-2886
English Speech to Speech (STS)	800 229-5746
Spanish Speech to Speech (STS)	866 260-9470

Sprint National Relay Service Long Distance

TTY/ASCII	800 877-8973
Voice	800 877-8973
Hearing Carry over (HCO)	800 877-8973
Voice Carry Over (VCO)	800 826-2255
Speech to Speech (STS)	877 787-2660
Telebraille	800 877-8973
Spanish 800	800 435-8590

Video Relay Service

Requires computer, web camera with CCD sensor and high-speed broadband internet connection using cable or DSL.

AT&T Video Relay	consumer.att.com/relay/index
Sorenson VRS	sorensonvrs.com
Sprint Video Relay	sprintvrs.com
Hamilton Video Relay	hamiltonrelay.com
MCI IP-Relay	MCI IP-RELAY.com

Internet Relay Service

Requires computer and internet connection.

AT&T Internet Relay	www.relaycall.com/national/index
Hamilton Internet Relay	www.hiprelay.com
MCI Internet Relay	www.ip-relay.com
Sprint Internet Relay	www.sprintrelayonline.com

Access: Communication Access Realtime Translation CART

Trained reporters using a stenography machine and a laptop translate voice to text; special software outputs verbatim English text, which can be read on a laptop or projection screen by one or more users. Organizations in this category train and/or refer CART providers.

**Massachusetts Commission
for the Deaf and Hard of
Hearing
CART Referral Service**
(see page 6 for contact
information)

**Massachusetts Court
Reporters Association**
50 Congress Street #525
Boston, MA 02109
888 522-6272 Toll Free
617 778-0572 Voice
617 523-7343 Fax
mcraonline.com

**National Court Reporters
Association**
8224 Old Courthouse Road
Vienna, VA 22182
703 556-6289 TTY
703 556-6272 Voice
800 272-6272 Toll Free
703 556-6291 Fax
NCRAonline.org

Rapid Text
1801 Dove Street
Suite 101
Newport Beach, CA 92660
949 399-9200 Voice
RapidText.com

Access: C-Print/Transcription Services

C-Print is a speech to text system used to provide communication access. Researchers at the National Technical Institute for the Deaf developed it for use in high school and college classrooms. It is effective in meetings and workshops as another option for communication access. The following organizations provide C-Print and transcription services.

**C-Print Development &
Training
Rochester Institute of
Technology
National Technical Institute
for the Deaf**
52 Lomb Memorial Drive
Rochester, NY 14623
585 475-7557 TTY/V
585 475-5949 Fax
CPrint.RIT.edu

**Northern Essex
Community College
Deaf and Hard of Hearing
Services**
100 Elliot Street
Haverhill, MA 01830
978 556-3673 TTY
978 556-3654 Voice
necc.mass.edu/learningaccommodations/deaf.shtml

Type Well
805 682-2387 TTY/V
815 301-3314 Fax
TypeWell.com/

Access: Cultural Activities and Resources

The following organizations have programs that provide communication access using interpreters, captioning, CART, or a combination of these. Please check on the specific performance or exhibit you are interested in because not all programs and events will be made accessible without a specific request. The following abbreviations are used to indicate the type of access provided: **ASL** – American Sign Language Interpreted, **ALDS** – Assistive Listening Device or System, **CC** - Closed Captioned, **OC** – Open Captions, **RW** – Rear Window Captions

AMC Fenway 13

201 Brookline Avenue
Boston, MA 02215
617 424-6266 Voice

RW

AMC Framingham 16

22 Flutie Pass
Framingham, MA 01701
508 875-6237

RW

Babson College

Knight Auditorium
231 Forest Street
Babson Park, MA 02457
781-235-1200 Voice

<http://www3.babson.edu/>

ALDS

Berkshire Museum

39 South Street Route 7
Pittsfield, MA 01201
413 443-7171 Voice

Berkshiremuseum.org

ASL, ALDS

Boston Center for the Arts

539 Tremont Street
Boston, MA 02116
617 348-2926 TTY
617 426-7700 Voice
617 426-5336 Fax

WWW.BCAonline.org

ASL, ALDS

Boston Children's Museum

300 Congress Street
Boston, MA 02210
617 426-5466 TTY
617 426-8855 Voice
617 426-1944 Fax

WWW.BostonKids.org

Boston Public Library BPL

Lloyd Harris Access Center
700 Boylston Street
Boston, MA 02116
617 536-7055 TTY
617 266-8948 or
617 536-5400 Voice

BPL.org

ASL, ALDS, CC

Cambridge Arts Council

344 Broadway 2nd floor
Cambridge, MA 02139
617 492-0235 TTY
617 349-4380 Voice
617 349-4669 Fax

cambridgema.gov/~CAC/about_visit

ASL

Concord Museum

200 Lexington Road
Concord, MA 01742
978 369-9763 Voice
978 369-9660 Fax

ConcordMuseum.org

OC

Cultural Access Consortium

50 Franklin Street
Boston, MA 02110
617 338-8548 TTY
617 357-1864 Voice
617 357-1870 Fax

CulturalAccess.org

Fleet Center

One Fleet Center Place STE 200
Boston, MA 02114
617 624-1106 TTY
617 624-1050 Voice

fleetcenter.com

Handel & Haydn Society

Horticultural Hall
300 Massachusetts Ave
Boston, MA 02115
617 266-3605 box office
617 262-1815 administration
617 266-4217 Fax

Handelandhaydn.org

ALDS

Hatch Shell Esplanade Park Massachusetts Department of Conservation and Recreation

251 Causeway Street Ste 600
Boston, MA 02114-2104
617 626-1250 Voice
617 626-1351 Fax

mass.gov/dcr/

ASL

**Huntington Theatre
Company**

264 Huntington Ave
Boston, MA 02115
617 424-0694 TTY
617 266-0800 Voice
617 421-9674 Fax
Huntingtontheatre.org
ASL, ALDS

InSight Cinema

(See website for Open
Captioned Movies by state
and to join Email List)
2800 28th St. STE 380
Santa Monica, CA 90405
InSightCinema.org
OC

Museum of Fine Arts

465 Huntington Ave
Boston, MA 02115
617 267-9703 TTY
617 267-9300 Voice
617 267-9328 Fax
MFA.org
ALDS

Museum of Science

Science Park
Boston, MA 02114
617 589-0417 TTY
617 723-2500 Voice
MOS.org
ASL, CC, ALDS

**National Amusements
Showcase Cinema Revere**

565 Squire Road
Revere, MA 02151
781 284-5700 TTY/V
RW

**National Amusements
Showcase Cinema Worcester
North**

135 Brooks Street
Worcester, MA 01606
508 852-2944
RW

**National Center for
Accessible Media
NCAM**

Rear View Captioned Movies
125 Western Ave
Boston, MA 02134
617 300-32489 TTY
617 300-3400 Voice
617 300-1035 Fax
ncam.wgbh.org

North Shore Music Theatre

PO Box 62
Beverly, MA 01915
978 921-7883 TTY
978 232-7200 Voice
978 921-6351 Fax
NSMT.org
ASL

Old Sturbridge Village

1 Old Sturbridge Village Road
Old Sturbridge, MA 01566
508 347-5388 TTY
508 347-3362 Voice
OSV.org
ASL, OC

VSA Arts of Massachusetts

China Trade Center
2 Boylston Street
Boston, MA 02116
617 350-6836 TTY
617 350-7713 Voice
617 482-4298 Fax
VSAMass.org

**Wang Center for
Performing Arts**

270 Tremont Street
Boston, MA 02116
617 482-5757 TTY
617 482-9393 Voice
617 451-1436 Fax
WWW.WangCenter.org
ASL, ALDS

**Wellesley College
Davis Museum and Cultural
Center**

106 Central Street
Wellesley, MA 02481
781 283-2434 TTY
781 283-2051 Voice
781 283-2064 Fax
Wellesley.edu/DavisMuseum
ALDS

Wheelock Family Theatre

200 The Riverway
Boston, MA 02215
617 731-4426 TTY
617 879-2147 Voice
617 734-4760 Fax
Wheelock.edu/WFT
ASL, ALDS

Worcester Foothills Theatre

100 Front Street Suite 137
Worcester, MA 01608
508 754-4018 TTY/V
508 754-3314 V/ group rates
508 767-0676 Fax
FoothillsTheatre.com
ASL, ALDS

Worcester Historical Museum

30 Elm Street
Worcester, MA 01609
508 753-8278 Voice
WorcesterHistory.com
ASL

Worcester Public Library

3 Salem Square
Worcester, MA 01608
508 799-1724 TTY
508 799-1655 Voice
worcpublib.org/

ALD

Access: Interpreting

The Massachusetts Commission for the Deaf and Hard of Hearing is the sole referral agency for interpreters in the state of Massachusetts. Organizations involved in the training and certification of interpreters are listed in this section.

D.E.A.F. Inc. Interpreter Mentorship Program

PO Box 229
Manchester, MA 01944
617 254-4041 TTY/V
deafinonline.org/services/interpreter

Massachusetts Commission for the Deaf and Hard of Hearing MCDHH Interpreter/CART Referral Department

Massachusetts State Screening
Please see contact info on
page 6.

Massachusetts Registry of Interpreters for the Deaf MassRID

PO Box 2171
Westfield, MA 01806
massrid.org

Northeastern University Interpreter Training Program

360 Huntington Ave.
405 Meserve Hall
Boston, MA 02115
617 373-3067 TTY
617 373-3064 Voice
617 373-3065 Fax
800 944-5538 Toll Free
ASL.NEU.edu

Northern Essex Community College Interpreter Training Program

100 Elliot Way
Haverhill, MA 01830
978 556-3673 TTY
978 556-3662 Voice
978 556-3740 Fax
necc.mass.edu/

Registry of Interpreters for the Deaf RID

333 Commerce Street
Alexandria, VA 22314
703 838-0459 TTY
703 838-0030 Voice
703 838-0454 Fax
rid.org

Access: Religious Resources

The places of worship listed in this section provide interpreted services or services in ASL. Please check with individual listings for the details and times of services.

Archdiocesan Ministry with the Deaf and Hard of Hearing Communities -

Archdiocese of Boston
2121 Commonwealth Ave
Brighton, MA 02135
617 787-5083 TTY
617 746-5645 Voice
617 746-5646 Fax

Beth El Temple Center

2 Concord Ave
Belmont, MA 02478
617 484-6668 Voice
617 484-6020 Fax
ma002.urj.net/

Cathedral of the Holy Cross

ASL Interpreted Mass
1400 Washington Street
Boston, MA 02118
617 542-5682 Voice
angelfire.com/ma4/cathedral/home

Deaf Community Center DCC

Main Office

75 Bethany Road
Framingham, MA 1702
508 875-3617 TTY/V
508 875-0354

Deaf Ministry Grace Chapel

59 Worthen Road
Lexington, MA 02421
781 674-2825 TTY
781 862-8351 Voice
x122
781 674-2824 Fax
grace.org.

**Diocese of Springfield
Ministry with the Deaf**

34 Nye Street
Springfield, MA 01104
413 736-0020 TTY/V
diospringfield.org/ministries

Emmanuel Baptist Deaf Chapel

38 Front Street
West Springfield, MA 01089
413 737-4488 TTY/V
netministries.org/see/churches/exe/ch15437

Faith Baptist Church

ASL Interpreted Ministry
190 Center Street
Carver, MA 02330
508 866-5919 Voice
508 866-5919 Fax
faithbaptistcarver.org

**First Assembly of God
Handelujah Deaf Church**

30 Tyler Prentice Road
Worcester, MA 01605
508 473-1074

Holy Ghost Parish Center

ASL Interpreted/Signed
English Mass
518 Washington Street
Whitman, MA 02382
781 447-4421 Voice
781 447-1375 Fax
HolyGhostParish.com

Immanuel Deaf Church

30 Gordon Street
Boston, MA 02134
617 782-8120 TTY
617 562-0220 Voice

**Kingdom Hall of Jehovah's
Witness**

291 Salem Street
Malden, MA 02148
781 322-4928 Voice

Osterville Baptist Church

840 Main Street
Osterville, MA 02655
508 428-2787 Voice
508 428-2789 Fax
OstervilleBaptist.org

Reform Temple Beth David

1060 Randolph Street
Canton, MA 02021
71 828-2275
templebethdavid.com

Sacred Heart Church

340 Centre Street
Middleboro, MA 02346
508 947-0444 Voice
508 947-2364 Fax
DeafCatholic.org

Saint Mary of the Angels

ASL Interpreted Mass
2056 Columbus Ave
Roxbury, MA 02119
617 445-1524

**St. Andrew's Episcopal Church
of the Deaf**

18 Williston Road
Brookline, MA 02445
617 734-6078 TTY
617 738-0193 Voice
617 738-0197 Fax

St. Anthony Parish

Religious Education for the
Deaf
893 Central Street
Lowell, MA 01852
DeafCatholic.org

St. Augustine Parish

ASL Interpreted Mass
43 Essex Street
Andover, MA 01810
978 475-0050
staugustineparish.org/

St. Bartholomew Church

Mass in Signed English
1180 Greendale Ave
Needham, MA 02492
781 444-3434

St. Bernadette Church

Mass in Signed English
1026 North Main Street
Randolph, MA 02368

St. Dominic's Church

1277 Grand Army Highway
Route 6
PO Box 205
Swansea, MA 02777
508 675-7206

St. Margaret Church

Mass in Signed English
111 Winn Street
Burlington, MA 01803
617 272-3111

St. Mary Church

329 Hanover Street
Hanover, MA 02339

St. Patrick Catholic Church

ASL Interpreted Mass
71 Central Street
Stoneham, MA 02180
781 438-0960

St. Theresa Deaf Church

Mass in ASL
444 Mt. Auburn Ave
Watertown, MA 02172
617 787-5083
617 746-5645
617 746-5646
deafcatholic.org

Temple Emanuel - Conservative

385 Ward Street
Newton Center, MA 02459
617 558-8100
templemanuel.com/

Temple Israel

477 Longwood Avenue
Boston, MA 02215
617 731-3711 Fax
Pulitsky@tisreal.org
tisrael.org

The First Church - Boxford

ASL Interpreted Ministry
4 Georgetown Road
Boxford, MA 01921
978 887-5841
FirstChurchBoxford.org

The First Congregational Church

146 East Main Street
Hopkinton, MA 01748
508 435-5900 TTY/V
FCCH.org

**The First Parish in Cambridge
Unitarian Universalist**

3 Church Street
Cambridge, MA 02138
617 868-6178 TTY
617 876-7772 Voice
firstparishcambridge.org

Jubilee Christian Church

1500 Blue Hill Avenue
Boston MA 02126
617 296-5683
617 296-2611
jubileecci.org

Trinity Episcopal Church

3 Goddard Avenue
Rockland, MA 02370
781 871-006 Voice
781 878-6755 Fax

Advocacy

The entries listed here are private and state agencies that provide aid, assistance, and support to promote the welfare of individuals at risk or disadvantage in their living situation, employment status, health or income, as well as being involved with advocacy for legislation that will benefit citizens with hearing loss. (Inclusion does not indicate involvement with entire list of services.)

Adaptive Environments, Inc.

ADA National Access for
Public Schools Project
374 Congress Street Ste 301
Boston, MA 02210
617 695-1225 TTY/V
617 482-8099 Fax
adaptiveenvironments.org

**Disabled Persons Protection
Commission DPPC**

50 Ross Way
Quincy, MA 02169
617 727-6465 Voice
Hotline:
800 426-9009 TTY/V
mass.gov/dppc/dppc

**Massachusetts Attorney
General**

One Ashburton Place
Boston, MA 02108
617 727-4765 TTY
617 727-2200 Voice
<http://www.ago.state.ma.us/>

Hard of Hearing Advocates

245 Prospect Street
Framingham, MA 01701
508 875-8662
508 875-0145 Fax
hohadvocates.org

**Massachusetts Architectural
Access Board**

One Ashburton Pl., Rm 1310
Boston, MA 02108
617 727-0019 TTY
617 727-0660 Voice
800 828-7222 Toll Free
617 727-0665 Fax
mass.gov/aab

**Massachusetts Association for
Community Action
MASSCAP**

105 Chauncy St., 3rd Floor
Boston, MA 02111
617 357-6086 Voice
617 357-6542 Fax
masscap.org

ASL/Deaf Awareness Consultants

Presentations, training or consultation on Deaf Culture and Deaf Awareness are available through the organizations listed in this category. These are educational opportunities and are therefore different from advocacy. If you require an advocate, please consult the section titled 'Advocacy'.

Karen Signs It

PO Box 302
Beverly, MA 01915
978 921-1573
KRGlickman@aol.com

**Communication Access Training and Technology
Services Department CATTS at the
Massachusetts Commission for the Deaf and
Hard of Hearing MCDHH**

(see contact information for main office on
page 6)

Associations and Organizations

Organizations of special interest to the Deaf, late deafened, hard of hearing or those involved with them are listed in this section. Most often, a national organization is included in order to provide the contact information for the local chapter. The list is by no means exhaustive, rather is focused primarily on resources for the state of Massachusetts.

**Alexander Graham Bell
Association for the Deaf**

3417 Volta Place, NW
Washington, DC 20007
202 337-5220 Voice
202 337-8314 Fax
AGBell.org

**American Association of the
Deaf-Blind**

814 Thayer Ave.
Silver Spring, MD 20910
301 495-4402 TTY
301 495-4403 Voice
301 495-4404 Fax
aadb.org

**American School for the Deaf
Alumni Association**

Massachusetts Chapter
Box 824
139 North Main Street
West Hartford, CT 06107
asd-1817.org/alumni

**Massachusetts Chapter of
Alexander Graham Bell
Association for the Deaf and
Hard of Hearing**

866 967-6907 Toll Free
massagbell.org

**American Tinnitus
Association**

PO Box 5
Portland, OR 97207
503 248-9985 Voice
800 634-8978 Toll Free
503 248-0024 Fax
ata.org

**Association of Late Deafened
Adults**

ALDA, Inc.

1131 Lake St. #204
Oak Park, IL 60301
708 358-0135 TTY
877 907-1738 Voice
866 889-8647 Toll Free
alda.org

ALDA Boston Chapter

PO Box 323
East Bridgewater, MA 02333
202 337-5221 TTY
ALDABoston.org

Beverly School for the Deaf

6 Echo Drive
Beverly, MA 01915
978 927-7070 TTY/Voice
Beverlyschoolforthe deaf.org

Children of Deaf Adults

CODA

PO Box 30715
Santa Barbara, CA 93130
CODA-International.org

**Clarke School for the Deaf and
Hard of Hearing**

Alumni Association
Round Hill Road
Northampton, MA 01060
978 369-0903
alumniclub.org/clarke/csaa

D.E.A.F. Inc.:

**Boston Black Deaf Advocates
BBDA**

**Asian Deaf Association of New
England ADANE**

**Boston Latino Deaf
Association BLDA**

215 Brighton Ave
Allston, MA 02134
617 254-4041 V/TTY
800 886-5195 V/TTY
617 254-7091 Fax

Deaf Woman United

**DWU Western Massachusetts
Chapter**

169 Glen Meadow Road
Franklin, MA 02038
DWU.org

**Gallaudet University Alumni
Association**

GUAA Massachusetts

Chapter

22 Grove Place #27
Winchester, MA 01890
781 729-9458 TTY
781 729-5154 Voice/Fax
alumni.gallaudet.edu

Hard of Hearing Advocates

245 Prospect Street
Framingham, MA 01701
508 875-8662 Voice
508 875-0145 Fax
Hohadvocates.org

**International Catholic Deaf
Association**

IDCA Chapter #121

101 Shephard Street
Chicopee, MA 01013
413 533-8923 TTY
DeafCatholic.com

**Massachusetts Association of
the Deaf**

MSAD Headquarters

220 Main Street
Malden, MA 02148
781 388-9115 TTY
781 388-9114 Voice
781 388-9015 Fax

MSAD.org

MSAD Western Office

143 Dwight Street
Springfield, MA 01103
413 734-9199 TTY
413 734-9100 Voice
413 739-9015 Fax

MSAD.org

**Massachusetts Registry of
Interpreters for the Deaf**

MassRID

PO Box 2171
Westfield, MA 01806
MassRID.org

**National Association for the
Deaf**

814 Thayer Ave.
Silver Spring, MD 20910
301 587-1789 TTY/Voice
301 587-1291 Fax
nad.org

**National Court Reporters
Association**

NCRA

8224 Old Courthouse Road
Vienna, VA 22182
703 556-6289 TTY
703 556-6272 Voice
800 272-6272 Toll Free
703 556-6291 Fax
NCRAonline.org

National Fraternal Society of the Deaf

1118 South Sixth Street
Springfield, IL 62703
217 789-7438 TTY
217 789-7429 Voice
217 789-7489 Fax
nfsd.com

NFSD Springfield, MA**Division #67**

808 Grayson Drive
Springfield, MA 01119
WWW.NFSD.com

NFSD Boston, MA**Division#35**

PO Box 419
Amesbury, MA 01913

New England Deaf Senior Citizens

75 Bethany Road
Framingham, MA 01702
508 879-7658 TTY
508 879-7651 Fax
DeafSeniors.org

World Federation of the Deaf

PO Box 65 SF-CO401
Helsinki, Finland

Batteries for Hearing Aids, Cochlear Implants and Assistive Technology

Batteries for hearing instruments can be purchased from hearing instrument distributors, drug stores and other stores that carry electronics. However, purchasing batteries in quantity and on the internet can provide substantial savings. While only a sampling, the companies listed in this category sell batteries used in hearing aids, cochlear implants and assistive technology.

Micropower Battery Company

80 NE 13th Street
Miami, FL 33132-1532
305 371-9200 Voice
305 371-9400 Fax
866 999-2355 Toll Free
microbattery.com

'You-do-it' Electronics Center

40 Franklin Street
Needham, MA 02494
Call: (781) 449-1005 or
Fax: (781) 449-1009
youdoitelectronics.com

Carreer Resources: Employment Services

Agencies listed here offer assistance and training in finding employment and have demonstrated sensitivity or programming specifically for people who are Deaf or hard of hearing. The Rehabilitation Commission has a number of offices statewide. Contact them at their main number to determine the office nearest to you with the appropriate program.

Community Enterprises

441 Pleasant Street
Northampton, MA 01060
413 584-1460
communityenterprises.com

**Massachusetts Division of Employment and Training
DET**

19 Staniford Street 2nd Fl.
Boston, MA 02114
888 527-1912 TTY
617 626-6535 Voice
617 570-8581 Fax
DETMA.org

**Massachusetts Rehabilitation
Commission MRC**

Administrative Offices
Fort Point Place
27 Wormwood Street
Boston, MA 1616
617 204-3600 TTY/V
617 727-1354 Fax
state.ma.us/MRC

WORK Inc

3 Arlington Street
Quincy, MA 02171
617 691-1500 Voice
617 691-1595 Fax
workinc.org/deaf_services

Career Resources: Supported Employment Programs

This is a list of programs offering employment possibilities for people requiring support while finding, training for and keeping a job. They specialize in removing the barriers associated with communication but are not limited to that alone. Several of the organizations have regional offices so please check for services in your area regardless of the home address.

Community Enterprises, Inc.

287 High Street
Holyoke, MA 01040
413 534-2940 TTY
413 536-4200 Voice
413 534-4839 Fax
communityenterprises.com

Community Work Services, Inc.

174 Portland Street
Boston, MA 02114
617 720-2233 TTY/V
617 367-4759 Fax
cwsbos.com

WORK, Inc.

3 Arlington Street
Quincy, MA 02171
617 691-1500 Voice
617 691-1595 Fax
WorkInc@WorkInc.org
workinc.org

Employment Options, Inc.

82 Brighton Street
Marlborough, MA 01752
508 485-5051 Voice
508 485-8807 Fax
employmentoptions.org

Career Resources: Training Programs with D/HH Focus

This category lists the schools that offer preparatory programs for Deaf or hard of hearing people or programs that prepare people to work in the field with people who are Deaf or hard of hearing.

Boston University Department of Developmental Studies and Counseling

605 Commonwealth Ave
Boston, MA 02215
617 353-5191 TTY
617 353-3205 Voice
617 353-3292 Fax
bu.edu/education/deptofdevstudies/devstudies/deafstudies/deaf

Northeastern University American Sign Language Program

360 Huntington Ave.
405 Meserve Hall
Boston, MA 02115
617 373-3067 TTY
617 373-3064 Voice
617 373-3065 Fax
800 944-5538 Toll Free
ASL.NEU.edu
Interpreter Education Project
ASL.NEU.edu/nuiep

Northern Essex Community College Interpreter Training Program

100 Elliot Way
Haverhill, MA 01830
978 556-3673 TTY
978 556-3662 Voice
978 556-3740 Fax
necc.mass.edu/

**Smith College & Clarke
School for the Deaf and
Hard of Hearing
Graduate Teacher Education
Program**

College Hall 24
Smith College
Northampton, MA 01063
413 584-3450 TTY
413 585-3050 Voice
413 584-3054 Fax
ClarkeSchool.org

Cued Speech

Cued speech is a visual system that uses 8 hand shapes in 4 different positions on the face combined with the natural movements of the mouth during speech to differentiate between sounds that look alike on the lips. The following agencies offer Cued Speech information and training.

**Hearing Rehabilitation
Foundation
New England Cued Speech
Services**

35 Medford Street
Somerville, MA 02143
617 258-5976
617 821-2589
web7.mit.edu/CuedSpeech

**National Cued
Speech Association**

23970 Hermitage Road
Cleveland, OH 44122
800 459-3529
cuedspeech.mit.edu/

Deafblind Services

The organizations and agencies in this category provide resources that empower Deaf-Blind individuals including aids to independence, outreach, social events, information and transportation services.

Carroll Center for the Blind

770 Center Street
Newton, MA 02458
617 969-6200 Voice
800 852-3131 Toll Free
617 969-6204 Fax
Carroll.org

**Deafblind Contact Center
DBCC**

C/O D.E.A.F., Inc.
215 Brighton Ave
Allston, MA 02134
617 254-4925 TTY
DBCC_MA@yahoo.com

Helen Keller National Center

New England Regional
Office
PO Box 266
Lincoln, MA 01773
781 259-7100 TTY/V
781 259-4014 Fax
hknc.org

**National Family Association
for Deaf-Blind**

141 Middle Neck Road
Sands Point, NY 11050
800 255-0411 Toll Free
516 883-9060 Fax
NFADB.org

**Massachusetts Association for
the Blind**

200 Ivy Street
Brookline, MA 02446
617 738-5110 Voice
617 738-1247 Fax
MABlind.org

MAB Community Services

23A Elm Street
Watertown, MA 02472
617 926-0290 TTY
617 926-4232 Voice
617 926-1412 Fax
800 852-3029 V Toll Free

**Massachusetts Commission
for the Blind MCB**

48 Boylston Street
Boston, MA 02116
617 727-5550 Voice
800 392-6556 TTY Toll Free
800 392-6450 V Toll Free
<http://mass.gov/mcb>

National Braille Press NBP

88 St. Stephen Street
Boston, MA 02115
617 266-6160 Voice
888 965-8965 Toll Free
617 437-0456 Fax
NBP.org

**National Information
Clearinghouse on Deaf-
Blindness
DB-LINK**

345 North Monmouth Ave
MONMOUTH, OR 97361
800 854-7013 TTY Toll Free
800 438-9376 V Toll Free
503 838-8150 Fax
TR.WOU.edu/dblink

**New England Home for the
Deaf NEHD**

154 Water Street
Danvers, MA 01923
978 774-0445 V/TTY
978 774-0271
WWW.NEHomesDeaf.org

**New England Center Deaf-
Blind Project**

175 North Beacon Street
Watertown, MA 02472
617 924-5525 TTY
617 972-7515 Voice
617 972-7354 Fax
NECDBP.org

**Perkins School for the Blind
Deaf-Blind Program**

175 North Beacon Street
Watertown, MA 02472
617 924-3434 Voice
617 926-2027 Fax
Perkins.org

Domestic Violence Resources

Accessible venues for information and/or services available to the individuals and families who have experienced domestic violence in their lives have been included in this section. Hotlines have been included.

**Casa Myrna Vazquez, Inc.
SafeLink 24-Hour Hotline**

PO Box 180019
Boston, MA 02118
877 521-2601 TTY
877 785-2020 Voice
CasaMyrna.org

Finex House

Deaf Friendly and Mobility
Accessible Shelter
PO Box 1154
Jamaica Plain, MA 02130
617 288-1054 TTY/V
617 287-0553 Fax
geocities.com/finexhouse

HAWC

**Help for Abused Women and
Their Children**

27 Congress Street
Salem, MA 01970
978 744-1818 TTY
978 744-8552 Voice
978 745-6886 Fax
helpabusedwomen.org

**Jane Doe Inc./Massachusetts
Coalition Against Sexual
Assault and Domestic Violence**

14 Beacon Street, Ste. 507
Boston, MA 02108
617 263-2200
617 248-0922 Voice
617 248-0902 Fax
janedoe.org

**National Domestic Violence
Hotline**

24-Hour Hotline
P.O. Box 161810
Austin, Texas 78716
800 787-3224 TTY
800 799-7233 Voice
512 453-8541 Fax
NDVH.org

Women's Resource Center

24-Hour Hotline
107 Winter Street
Haverhill, MA 01830
978 685-2480 TTY
978 373-4041 Voice
Womensresourcecenterinc.org

Women's Crisis Center

24-Hour Hotline
Newburyport, MA
978 388-1888 TTY/V
womenscrisiscenter.com

Education: College / University Services for Students with Disabilities

Colleges and universities are obligated to provide communication access for Deaf and hard of hearing students enrolled in classes. Those colleges and universities with a program designed specifically for the Deaf or hard of hearing and/or an office that provides communication access are listed in this section.

**Boston University
Office of Disability Services**

19 Deerfield Street
Boston, MA 02215
617 353-3658 V/TTY
617 353-9646 Fax
bu.edu/disability/

**College of the Holy Cross
ASL/Deaf Studies Program**

One College Street
PO Box 172 A
Worcester, MA 01610
508 793-3344 TTY/V
508 793-2601 Fax
holycross.edu

Office of Disability Services

508 793-3591 TTY
508 793-3363 Voice
508 793-3334 Fax

Gallaudet University

800 Florida Ave, NE
Washington, DC 20002
202 651-5000 V/TTY
800 995-0550 Toll Free
Gallaudet.edu

**Holyoke Community College
Office for Students with
Disabilities**

303 Homestead Avenue
Holyoke, MA 01040
413 536-0602 TTY
413 552-2417 Voice
HCC.mass.edu

**Massachusetts Bay
Community College
Office of Disability Services**

50 Oakland Street
Wellesley, MA 02481
781 239-2513 TTY
781 239-3000 Voice
781 239-1047 Fax
massbay.edu

**National Center on Deafness
California State University,
Northridge**

18111 Nordhoff Street
Northridge, CA 91330
818 677-2054 V/TTY
818 677-7192 Fax
ncod.csun.edu

National Technical Institute of the Deaf NTID

52 Lomb Memorial Drive
Rochester, NY 14623
585 475-6400 TTY/V
585 475-5978 Fax
ntid.rit.edu

Northeast Technical Assistance Center NETAC

52 Lomb Memorial Drive
Rochester, NY 14623
585 475-6433 TTY/V
585 475-7660 Fax
NETAC.RIT.edu
State Site at NECC
100 Elliott Street
Haverhill, MA 01830
978 556-3341 TTY/V
978 556-3104 Fax
netac.rit.edu/states/ma

Northeastern University Disability Resource Center

360 Huntington Ave
20 Dodge Hall
Boston, MA 02115
617 373-2730 TTY
617 373-2675 Voice
617 373-7800 Fax
access-disability-deaf.neu.edu

Northern Essex Community College Deaf and Hard of Hearing Services

100 Elliot Way
Student Center Building F113
Haverhill, MA 01830
978 556-3655 TTY
978 556-3654 Voice
978 556-3168 Fax
NECC.mass.edu

Quinsigamond Community College**Disability Services**

670 West Boylston Street
Administration Building 246
Worcester, MA 01606
508 854-4524 TTY
508 854-4471 Voice
508 854-6943 Fax
QCC.mass.edu/DS

University of Massachusetts/Amherst Disability Services

231 Whitmore Admin. Building
181 President Drive
Amherst, MA 01003-9313
413 545-0892 TTY/V
413 577-0122 Fax
UMass.edu/disability

Education: Deaf Adult Education

These organizations offer Continuing Education classes for the Deaf and Hard of Hearing community in a variety of subject areas, including English as a second language and ASL.

D.E.A.F. Inc. Adult Education Program

215 Brighton Ave
Allston, MA 02134
617 254-4041 TTY/V
617 254-7091 Fax
deafinonline.org/education/abe

Northern Essex Community College NECC Gallaudet University Regional Center

100 Elliott Way
Haverhill, MA 01830
978 556-3701 TTY/V
978 556-3703 Fax
necc.mass.edu/gallaudet/index

Valley Opportunity Council Community Action Agency

152 Center Street 2nd Floor
Chicopee, MA 01013
413 612-0206 TTY/V
valleyopp.com/

Education: Schools for D/HH Children

Amherst Program for the Deaf and Hard of Hearing Crocker Farm School

280 West Street
Amherst, MA 01002
413 256-6726 TTY/V
Crockerfarm.org/programs/deaf/deafprog.htm

Assabet Valley Collaborative

215 Fitchburg Street
Marborough, MA 01752
508 485-9430 TTY
508 624-7130 Voice
508 624-7130
assabetcareers.org/avc

Beverly School for the Deaf

6 Echo Avenue
Beverly, MA 01915
978 927-7070 TTY/V
BeverlySchoolfortheDeaf.org

Boston Arts Academy

174 Ipswich Street
Boston, MA 02215
617 634-6542 TTY
617 635-6470 Voice
617 635-8854 Fax
boston-arts-academy.org

Cape Cod Collaborative

5700 Le May Avenue
Otis ANGB, MA 02542
508 564-5099 Voice
508 564-5263 Fax
CCCollaborative.org

CAPS Collaborative

53 School Street
Gardner, MA 01440
978 632-2208 Voice
978 632-2212 Fax

C.A.S.E. Collaborative Program

120 Meriam Road
Concord, MA 01742
978 318-1534 Voice
978 318-1536 Fax
Colonial.net/Progweb/caseweb

Chicopee Public Schools Special Education Department

180 Broadway
Chicopee, MA 01020
413 594-1529 Voice
413 594-1803 Fax
Chicopee.mec.edu

Clarke School for the Deaf and Hard of Hearing

47 Round Hill Road
Northampton, MA 01060
413 584-3450 TTY/V
413 584-8273 Fax
Clarkeschool.org

Clarke School East

1 Whitman Road
Canton, MA 02021
781 821-3904 TTY
781 821-3499 Voice
781 821-3905 Fax
ClarkeSchool.org/Clarkeast

Duxbury Middle School

130 St. George Street
Duxbury, MA 02332
781 934-7643 Voice
781 934-7644 Fax
Duxbury.k12.ma.us

EDCO Program for the Deaf and Hard of Hearing Newton North High School

360 Lowell Street
Newtonville, MA 02460
617 244-2403 TTY
617 244-3407 Voice
edcollab.org/Deaf%20Program%20Info

Gloucester Public Schools

6 Schoolhouse Road
Gloucester, MA 01930
978 281-9800 Voice
978 281-9899 Fax
gloucesterschools.com

Horace Mann School for the Deaf and Hard of Hearing

40 Armington Street
Allston, MA 02134
617 635-8534 TTY/V
617 635-6379 Fax
Boston.k12.ma.us/mann

Lowell Public Schools Department of Special Education

155 Merrimack Street
Lowell, MA 01852
978 937-7647
978 441-3761
KBaehr@lowell.k12.ma.us

**New Bedford Public Schools
Program for the Deaf and
Hard of Hearing**

Paul Rodrigues
Administration Building
455 Country Street
New Bedford, MA 02740
508 997-4511
508 991-7483
NewBedford.k12.ma.us

READS Collaborative

105 East Grove Street
Middleborough, MA 02346
508 947-8530 TTY/V
508 946-1088 Fax
READSCollab.org

SEEM Collaborative

55 Walkers Brook Dr Ste 260
Reading, MA 01867
781 944-2099 Voice
781 944-5088 Fax
SEEMCollaborative.org

**The Learning Center for Deaf
and Hard of Hearing Children
TLC**

848 Central Street
Framingham, MA 01701
508 879-5110 TTY/V
WWW.TLCdeaf.org

Randolph Campus

30 Seton Way
Randolph, MA 02368
781 963-5110 TTY/V

Willie Ross School for the Deaf

32 Norway Street
Longmeadow, MA 01106
413 567-0374 TTY/V
413 567-8808 Fax
WWW.WillieRossSchool.org

Evaluation Services

Programs offering evaluation, assessment and management of a condition, diagnostic services and educational evaluations are listed in this category. Many of the programs offer information and referral and have Resource Centers.

**Boston Children's Hospital
Child Protection Team,**

Evaluates patients for
suspected abuse or neglect
617 355-7979

ChildrensHospital.org

**Center for Deaf and Hard of
Hearing Children**

Audiology Program
300 Longwood Avenue
Boston, MA 02115
617 355-6603 TTY
617 355-7404 Voice
617 740-0200 Fax
(same web site address)

**Clarke School for the Deaf and
Hard of Hearing**

47 Round Hill Road
Northampton, MA 01060
413 584-3450 TTY/V
413 584-8273 Fax
WWW.ClarkeSchool.org

**Willie Ross School for the Deaf
Outreach Department**

32 Norway Street
Longmeadow, MA 01106
413 567-0374 TTY/V
413 567-8808 Fax
WillieRossSchool.org

Financial Services

Business Resources

Tax Preparation Service
99 Walnut Street, #D1
Saugus, MA 01906
781 231-5634 TTY
781 231-2451 Voice
781 231-5601 Fax
brtax.com

Health and Medical: AIDS

The following agencies provide information, referral, advocacy, assistance and support for people with HIV and AIDS. Hotline numbers are listed with the agencies when they are available.

AIDS Action Committee

294 Washington St. 5th floor
Boston, MA 02108
617 437-6200 Phone
617 437-1394 TTY
617 437-6445 Fax
www.aac.org

HIV Hotline

800 235-2331 TTY
617 437-1672 TTY

Boston Living Center BLC

29 Stanhope Street
Boston, MA 02116
617 267-7059 TTY
617 236-1012 Voice
617 536-2055 Fax
BostonLivingCenter.org

Center for Disease Control

National AIDS Hotline

800 243-7889 TTY
800 342-2437 Voice
Ashastd.org/nah/tty

D.E.A.F. Inc

Project H.O.P.E.

215 Brighton Ave
Allston, MA 02314
617 254-4041 TTY
617 254-4041 Voice
800 886-5195 Toll Free
617 254-7091 Fax
Deafinonline.org

Massachusetts Department of Public Health

AIDS Bureau

250 Washington St., 3rd Fl.
Boston, MA 02108
617 624-5387 TTY
800 443-2437 voice
mass.gov/dph/aids/hivaids

Health and Medical: Audiology Services

Organizations which provide comprehensive audiology services through a professionally trained person who diagnoses problems with hearing and balance, information about those services, resources for finding an Audiologist and agencies that verify appropriate licenses are listed in this section.

Academy of Dispensing Audiologists

1 Windsor Cove, Suite305
Columbia, SC 29223
800 445-8629 Toll Free
803 765-0860 Fax
audiologist.org

Commonwealth of Massachusetts Division of Professional Licensure

239 Causeway Street
Boston, MA 02114
617 727-2099 TTY
617 727-3074 Voice
617 727-2197 Fax
mass.gov/dpl/boards/he

Northeastern University Speech-Language and Hearing Center

30 Leon Street
Boston, MA 02115
617 373-8927 TTY
617 373-2492 Voice
617 373-8756 Fax
bouve.neu.edu/Health/slpa_speechcenter

Health and Medical: Cochlear Implant Resources

Resources listed here include the manufacturers of cochlear implants, programs for cochlear implant users or prospective candidates, distributors of accessories, information sources and support groups.

Advanced Bionics Corporation

12740 San Fernando Rd
Sylmar, CA 91342
800 678-3575 TTY
661 362-1400 Voice
800 678-2575 Voice
661 362-1500 Fax
Advancedbionics.com

Cochlear Corporation

Nucleus 22
400 Inverness Parkway Ste 400
Englewood, CO 80112
303 790-3010 Voice
800 523-5798 Toll Free
303 792-9025 Fax
Cochlear.com

Cochlear Implant Association, Inc. CIA

5335 Wisconsin Ave, NW
Ste 440
Washington, DC 20015
202 895-2781 Voice
202 895-2782 Fax
CICI.org
Local Chapter:
Minuteman Implant Club
Larry Orloff
MIC President
209 Rolling Ridge Road
Amherst, MA 01002
413 549-4108
CICI.org

Boston Children's Hospital Dept of Otolaryngology Cochlear Implant Program

300 Longwood Ave, Fegan 9
Boston, MA 02115
617 730-0152 TTY
617 355-6461 Voice
617 730-0320 Fax
childrenshospital.org

House Ear Institute

2100 W. Third Street
Los Angeles, CA 90057
213 484-2642 TTY
213 483-4431 Voice
800 388-8612 Toll Free
213 483-8789 Fax
HEI.org

Lahey Clinic

41 Mall Road
Burlington, MA 01805
781 744-8797 TTY
781 744-5100 Voice
Lahey.org

**Massachusetts Ear & Eye
Infirmary MEEI**

243 Charles Street
Boston, MA 02114
617 523-5498 TTY
617 523-7900 Voice
meei.harvard.edu

North Suburban Center

One Montvale Avenue
Stoneham, MA 02180
781 279-0864 Voice

**South Suburban Center for
Otolaryngology**

Crown Colony Office Park
500 Congress Street
Quincy, MA 02169
617 774-1717 Voice

**West Suburban Center for
Otolaryngology**

Green Medical Office
2000 Washington St.
Newton, MA 02462
617 630-1699 Voice

Med-EL Corporation

2222 E. Highway 54
Ste B-180
Durham, NC 27713
919 572-2222 Voice
919 484-9229 Fax
WWW.medel.com

**Tufts-New England Medical
Center****Speech, Language Pathology
& Audiology Department**

750 Washington Street
Boston, MA 02111
617 636-5496 Voice
617 636-1479 Fax
NEMC.org

Health and Medical: General Pediatrics**New England Medical Center****Deaf Family Clinic**

750 Washington Street
Boston, MA 02111
617 636-5541
nemc.org/home/departments/pedi/multi

Health and Medical: Vision Care Services**Baker Eye Associates****Vision Care Services**

484 Lowell Street, Suite 1C
Peabody, MA 01960
978 535-1163 TTY/V
888 372-2537 Toll Free
978 535-9328 Fax

Hard of Hearing Resources

Resources for information and/or support for people who are hard of hearing have been included in this category. Please note that information about Cochlear Implants, hearing aids or audiology are listed in the categories by those titles

American Academy of Otolaryngology – Head and Neck Surgery

One Prince Street
Alexandria, VA 22314
703 519-1585 TTY
703 836-4444 Voice
entnet.org/

American Tinnitus Association ATA

P.O.Box 5
Portland, OR 97207
800 634-8978 Toll Free
503 24-9985
503 248-0024 Fax
ata.org

Association of Late Deafened Adults

ALDA, Inc.

1131 Lake St. #204
Oak Park, IL 60301
708 358-0135 TTY
877 907-1738 Voice
866 889-8647 Toll Free
alda.org

(Please see page 16 for
Boston Chapter)

Association of Medical Professionals with Hearing Losses

AMPHL
amphl.org

AudiologyNet audiologynet.com

Beyond Hearing
Internet/Email Based
Discussion Forum
geocities.com/heartland/prairie/4727/bhnew

National Institute on Deafness and Other Communication Disorders

National Institutes of Health
31 Center Drive, MSC 2320
Bethesda, MD 20892-2320
301 402-0252 TTY
301 496-7243 Voice
301 402-0018 Fax
nidcd.nih.gov/index

NIDCD Information Clearing House

800 241-1055 TTY
800 241-1044 Voice
nidcd.nih.gov/health/misc/clearinghouse

Say What Club
World-Wide Internet/Email
Based Discussion Forum
saywhatclub.com

Self Help for Hard of Hearing People SHHH

National Organization
7910 Woodmont Ave, Ste. 1200
Bethesda, MD 20814
301 657-2249 TTY
301 657-2248 Voice
301 913-9413 Fax
shhh.org/

Listing of MA Chapters can
be found at:
hearingloss.org/StateChap/ma
<http://shhh.org/StateChap/ma.html>

Greater Boston Chapter SHHH-GBC

PO Box 95
Essex, MA 01929
617 787-8162 TTY/V
KRockow@compuserve.com
SHHH-Boston.org

North Boston Chapter

408 Broadway
Lynn, MA 01904
781 592-6936 TTY/V
Nellie.may@verizon.net
Cape Cod Chapter

SHHHCape Cod

8 Highview Drive
Sandwich, MA 02563
508 888-9076 TTY/V
nancy@shhhcapecod.org
Central Massachusetts
Chapter
508-755-1120
HEARMECO@earthlink.net

Hearing Aids: Financial Assistance and Recycling Programs

There are several options available regarding financial assistance for hearing aids listed in this section. Some options for financial assistance come through government agencies, some through non-profit agencies, and some are offered by private foundations. There are also programs that loan equipment and others provide refurbished equipment. Eligibility for assistance varies depending on financial need, age, and / or other eligibility requirements. Please contact each individual agency for the details of that specific program.

Note: If you have Medicaid coverage, costs for hearing aids will be covered. Medicare, however, will not cover the expense for hearing aids. If you have private health insurance coverage, check with your insurer to see if they will cover the expense before exploring other options for financial assistance.

Organizations that accept and distribute gently used hearing aids have been included here, as well. Recycling hearing aids is an excellent means of helping people who would otherwise be unable to benefit from this necessary, but expensive technology.

1. Title VII Part B

In Massachusetts, federal money from Title VII Part B funding is made available to all of the Independent Living Centers in Massachusetts for the purchase of equipment and services to assist people to maintain or achieve independence. Unfortunately, there is a long waiting list to receive this financial assistance.

To receive financial assistance through Title VII Part B certain eligibility guidelines must be followed. First, Title VII Part B is only for those who are not eligible for services under the Massachusetts Rehabilitation Commission (MRC). Second, Title VII Part B must be the last choice for funding. This program is intended as a last resort only for those not eligible elsewhere; all other possible sources of funding should be explored, and evidence of such search should be kept, before applying for this service.

The program can provide funding for assistive technology, assistive listening devices and other disability-related equipment. It can also pay for one-time or very limited provision of other services such as the cost of an appointment with an audiologist. If you are working, on Social Security Disability (SSDI), or receive retirement benefits, you will need to complete a Financial Eligibility Verification form. If your income exceeds the limit, you may need to pay for a portion of your services. If you are on Supplemental Security Insurance (SSI) or Aid to Families with Dependent Children (AFDC), you will *not* need to complete this form.

If you are interested in applying for the Title VII Part B program please contact any of the Independent Living Centers listed in the section by that title. The centers specialize in services for Deaf and Hard of Hearing People known. These programs employ persons who are themselves Deaf, late-deafened, or hard of hearing providing a peer consumer environment. If you have additional disabilities, you can also use the program for other equipment you might need. You should apply at the center nearest to you.

American Medical Resources Foundation

(recycles hearing aids)
P.O. Box 3609
36 Station Avenue
Brockton, MA 02404
401 789-4527 Voice
401 789-1849 Fax
amrf.com

Disabled Children's Relief Fund

PO Box 7420
402 Pennsylvania Ave.
Freeport, NY 11520
516 377-1605 V
dcrf.com/

The Hearing Impaired Kids Endowment Fund HIKE

The HIKE Fund, Inc.
10115 Cherryhill Place
Spring Hill, FL 34608
352 688-2579 V/Fax
missouriiojd.org/HIKE/

Knights of Columbus

P.O. Box 194
470 Washington Street
Norwood, MA 02062
781 551-0628 Voice
781 551-0490 Fax
massachusettsstatekofc.org/

Lions Club Massachusetts District 33-S Hearing Foundation

Morton Hospital Speech, Hearing and Language Center
2007 Bay Street Ste B-100
Taunton, MA 02780
508 823-3050
Please contact your local Lions Club
lionsclubs.org/EN/content/harp_centers

Massachusetts Commission for the Deaf and Hard of Hearing MCDHH

Assistive Technology Fund
Department of Case Management and Social Services
See contact information on page 6

Massachusetts Department of Public Health Division of Special Health Needs

Special Medical Fund
250 Washington St. 4th Floor
Boston, MA 02108
617 624-5992 TTY
617 624-5070 Voice
800 882-1435 Toll Free
617 624-5990 Fax
mass.gov/dph/fch/specialfund

Massachusetts Rehabilitation Commission MRC

(low interest loans for assistive technology)
Central Administration Office
27 Wornwood Street Ste 600
Fort Point Place
Boston, MA 02210
617 204-3600 TTY/V
800 245-6543 Toll Free
617 727-1354 Fax
mass.gov/MRC

Miracle Ear Children's Foundation

PO Box 59261
Minneapolis, MN 55459
800 234-5422
763 268-4295
miracle-ear.com/resources/children/

NUsed Pilot Program

The MCDHH in collaboration with The Department of Speech, Language Pathology and Audiology
Contact Sandra Cleveland
617 373-2496
sa.Cleveland@neu.edu
Bouv  College of Health Sciences
123 Behrakis Health Sciences Center
Northeastern University
Boston, MA 02115

The Hearing Foundation Hear Now

6700 Washington Ave. South
Eden Prairie, MN 55344
866 354-3254 Voice
952 828-6946 Fax
SoTheWorldMayHear.org

Travelers Protective Association of America

Scholarship Trust for the Deaf and Near Deaf
3755 Lindell Boulevard
St. Louis, MO 63108-3476
314 371-0533 Voice
314 371-0537 Fax
travelersprotectiveasn.com/deaf_scholarships

Veterans Administration Audiology Department

150 South Huntington Ave.
Jamaica Plain, MA 02130
617 232-9500 Voice
visn1.med.va.gov/boston/plain

Hearing Aids: Insurance

Agencies listed below provide insurance for hearing devices against loss and/or accidental damage. Insurance can be purchased directly, or through the hearing aid dispenser, by completing an application and returning it with a check for the appropriate amount.

Discovery Hearing Aid Coop

4318 Downtowner Loop,
North Suite K
PO Box 161368
Mobile, AL 36616
334 342-1144 Voice
334 342-2158 Fax
discovear.com

Esco

Ear Service Corporation

3215 Fernbrook Lane
Plymouth, MN 55447
800 992-3726 Toll Free
763 559-4247 Voice
earserv.com

National Ear Care Plan

HearingUSA Hearing Care Network

6825 E. Tennessee Ave. Ste 415
Denver, CO 80224
800 999-1458 TTY/V
303 399-7719 Fax
NECP.com

Midwest Hearing Industries

4510 West 77th St. Ste. 201
Minneapolis, MN 55435
800 821-5471 Toll Free
952 835-9481 Fax
MWHI.com

Hearing Dog Service Centers

This is a list of organizations that train dogs as service animals to assist and support a person in maintaining his/her independence and the highest level of function in daily activities.

Assistance Dog United Campaign

1221 Sebastopol Road
Santa Rosa, CA 95407
800 284-3647 Toll Free
707 545-0800
assistancedogunitedcampaign.org

National Education of Assistance Dog Services, Inc NEADS

PO Box 213
West Boylston, MA 01583
978 422-9064 TTY/V
978 422-3255 Fax
WWW.NEADS.org

Delta Society

875 124th Ave. NE Suite 101
Bellevue, WA 98005
425 226-7357 Voice
425 235-1076 Fax
WWW.DeltaSociety.org

Hearing Ear Dogs of New England, Ltd.

420 Groton Long Point Road
Groton, CT 06340
860 446-1576 V/Fax

NEADS National Campus

305 Redemption Rock Trail
South
Princeton, MA 01541

National Hearing Dog Center, Inc

1116 South Main Street
Athol, MA 01331
978 249-9264 TTY/V

Independent Living Services

The following Independent Living Services provide programs for people with hearing loss that include community education, advocacy, employment services, peer mentoring, support, communication access and services to empower the individual to achieve his/her goals for self sufficiency. .

Boston Center for Independent Living BCIL

95 Berkeley St. Suite 206
Boston, MA 02116
617 338-6662 TTY
617 338-6665 Voice
617 338-6661 Fax
Bostoncil.org

Cape Organization for the Rights of the Disabled CORD

1019 Iyannough Road, #4
Hyannis, MA 02601
508 775-8300 TTY/V
800 541-0282 TTY/V
508 775-7022 Fax
Cordonline.org

Center for Living and Working CLW

Deaf and Hard of hearing Program
67 Millbrook Street
Worcester, MA 01606
508 755-1003 TTY/V
508 363-1226 Fax
Fitchburg Office
76 Summer Street
Fitchburg, MA 01420
978 345-1568 TTY/V
Framingham Office
24 Union Ave, Suite 4
Framingham, MA 01702
508 820- 0493 TTY/V
508 875-7181 Fax
CenterLW.org

D.E.A.F. Inc. DHILS

Allston Office (Main)
215 Brighton Ave
Allston, MA 02134
617 254-4925 TTY
617 254-4041 V/TTY
617 628-9186 Fax
Deafinonline.org
Middleboro Office
105 E. Grove Street
Middleboro, MA 02346
508 947-5402 TTY/V
508 923-0652 Fax
Salem Office
35 Congress Street Ste. 204
Salem, MA 01970
978 740-0394 TTY
978 740-0329 V
978 740-0389 Fax
New Bedford Office
105 Williams Street, Rm. 25
New Bedford, MA 02740
508 990-1382 TTY
508 996-2170 Fax

Independent Associates, Inc

10 Oak Street, 2nd Floor
Taunton, MA 02780
508 880-5325 TTY/V
508 880-6311
iacil.org

Independent Living Center of the North Shore and Cape Ann, Inc.

27 Congress Street # 107
Salem, MA 01970
978 745-1735 TTY
978 741-0077 Voice
888 751-0077 Toll Free
978 741-1133 Fax
ilcnscsca.org
Cape Ann Branch
Addison Gilbert Hospital
298 Washington Street, Rm 4
Gloucester, MA 01930
978 283-4000 x366

Metrowest Center for Independent Living MWCIL

280 Irving Street
Framingham, MA 01702
508 875-7853 TTY/V
508 875-8359 Fax
secil.org

Northeast Independent Living Program NILP

20 Ballard Road
Lawrence, MA 01843
978 687-4288 TTY/V/Fax
nilp.org

Southeast Center for Independent Living SCIL

Merrill Building
66 Troy Street, Suite 3
Fall River, MA 02720
508 679-9210 TTY/V
508 677-2377 Fax
www.secil.org/

**Stavros Center for
Independent Living, Inc.**

Main Office
691 Southeast Street
Amherst, MA 01002
413 256-0473 TTY/V
800 804-1899 Toll Free
413 256-0190 Fax
stavros.org

Springfield Office
262 Cottage Street
Springfield, MA 01104
413 781-5555 TTY/V
413 733-5473 Fax

Greenfield Office
55 Federal Street Suite 210
Greenfield, MA 01301
413 774-3001 Voice
413 772-2556 Fax

Legal Services

To comply with the Americans with Disabilities Act, lawyers are obligated to provide reasonable accommodations for individuals with hearing loss. The organizations in this category provide advocacy in matters of accessibility, discrimination and protection of civil rights.

Disability Law Center, Inc.

Main office
11 Beacon Street, Suite 925
Boston, MA 02108
617 227-9464 TTY
800 381-0577 Toll Free TTY
617 723-8455 Voice
800 872-9992 Toll Free
617 723-9125 Fax
Western MA office
32 Industrial Drive East
Northampton, MA 01060
413 584-6919 TTY
413 584-6337 Voice
800 222-5619 Toll Free
413 584-2976 Fax
dlc-ma.org

**Michel W. Ford, Esq.
Council to McDermott, Quilty
& Miller LLP**

Attorney at law practicing in
areas of real estate law, civil
litigation, personal injury,
probate and small business
law.
617 966-2553 Voice
fordlaw@comcast.net

**Legal Assistance Corporation
of Central Massachusetts
LACCM**

405 Main Street, 4th Floor
Worcester, MA 01608
508 755-3260 TTY
508 752-3718 Voice
800 649-3718 Toll Free
masslegalservices.org

**Massachusetts Commission
Against Discrimination**

Boston Office
One Ashburton Place, Rm. 601
Boston, MA 02108
617 994-6196 TTY
617 994-6000 Voice
mass.gov/mcad
Springfield Office
436 Dwight Street, Rm. 220
Springfield, MA 01103
413 739-2145

Massachusetts Justice Project

405 Main St. Ste 300
Worcester, MA 01608
508 831-9888 TTY/V
508 831-0736 Fax
Holyoke Office
57 Suffolk Street, Suite 401
Holyoke, MA 01040
413 533-2660 TTY
413 533-2660 Voice
413 535-1774 Fax

**National Association of the
Deaf**

Law Center
814 Thayer Ave
Silver Spring, MD 20910
301 587-1789 TTY
301 587-1788 Voice
301 587-1791 Fax
NADLaw@NAD.org
nad.org

South Middlesex Legal Services

354 Waverly Street
Framingham, MA 01702
508 620-1830 TTY/V
800 696-1501 Toll Free
508 620-2323 Fax
smlegal.org

Western Massachusetts Legal Services WMLS

127 State Street, 4th Floor
Springfield, MA 01103
413 781-7814 Voice
800 639-1109 TTY
413 746-3221 Fax
wmlsl.org

Mental Health: Treatment Programs and Therapists

Providers listed in this category, organizations and individuals, have demonstrated experience and/or training in working with people who are Deaf, hard of hearing or late deafened. Some of the agencies have departments that offer services specifically designed for Deaf and hard of hearing people. There are options that include residential programs, out patient treatment, group and individual therapy. Inclusion in this category indicates communication access without specifying how that is achieved. Contact each agency or individual for specific information about services, specialties, access, method of payment, insurance reimbursement and availability.

John Anderson

Mainstream Adjustment
Councilor
Clarke School for the Deaf
413 582-1196 TTY
413 582-1132 Voice
413 586-6654 Fax
janderson@clarkeschool.org

**Mary L. Bird, LCSW
R.E.A.D.S. Collaborative**

195 E. Grove Street
Middleborough, MA 02346
508 947-8530 TTY/V
508 946-1088 Fax
readscollab.org
Birdcanuel@aol.com

**Boston Children's Hospital
Center for Deaf and Hard of
Hearing Children**

LO 301
300 Longwood Ave
Boston, MA 02115
617 355-6603 TTY
617 355-7404 Voice
617 730-0200 Fax
ChildrensHospital.org

Tina Buches, MSW, LICSW

234 Cabot Street, Suite 1
Beverly, MA 01915
978 927-1441

Cambridge Hospital

Outpatient Department
Macht Building
1493 Cambridge St.
Cambridge, MA 02139
617 591-6033
challiance.org

**Cape Cod Hospital
Behavioral Health Services**

Psychiatric Center
27 Park Street
Hyannis, MA 02601
508 862-5566 Voice
800 545-5014 Toll Free
508 775-1598
capecodhealth.org

Child Guidance Center

110 Maple Street
Springfield, MA 01103
413 732-7419 Voice

**Lorna J. Davidson-Connelly,
LMHC
CAB Health and Recovery
Services**

Zero Centennial Drive
Peabody, MA 01960
978 745-8890
ljdavcon@tmail.com for
emergencies

Frances Demiany, Ph.D.

6 Pleasant Street #205
Malden, MA 02148
781 321-6421 TTY/V

**Department of Mental Health
DMH**

Central Office
25 Staniford Street
Boston, MA 02114
617 727-9842 TTY
617 626-8073 Voice
mass.gov/dmh

**Division of Community
Enterprises
Project AIM**

287 High Street, 3rd Floor
Holyoke, MA 01040
413-534-2940 TTY
413 536-4200 Voice
413-493-3969 Fax
TCook10456@aol.com

Tom Downes, LCSW

16 Trenton Street
Manchester, NH 03104
603 665-8127 TTY
603 665-8126 Voice

**Family Services of Central
Massachusetts**

31 Harvard Street
Worcester, MA 01609
508 756-4646 Voice
508 791-4755 Fax
fscm.org

**Freedom Trail Clinic FTC
Deaf and Hard of Hearing
Services**

25 Staniford Street,
Boston, MA 02114
617 912-7897 TTY.
617 912-7800 Voice
norhtsuffolk.org

Kim Grebert, MSW, LICSW

Offices in Watertown and
Westborough
781 266-8126

Margo P. Goldman, MD

5 Common Street
Wakefield, MA 01880
781 245-2070

**Susan B. Gross, M.Ed., MSW,
LICSW**

121 W. Newton Street
Boston, MA 02118
617 262-4686

Sanjay Gulati

Deaf and Hard of Hearing
Services
Cambridge Hospital
deafclinic@challiance.org
for intake, contact Donna
617- 665-2480

Michael Harvey, Ph.D.

14 Vernon Street, Suite 304
Framingham, MA 01701
508 872-9442 TTY/V
508 620-1478 Fax
michaelharvey-phd.com

**Hearing Care Center
Psychotherapy Collaborative**

450 North Main Street
Sharon, MA 02067
781 784-1944 TTY/V
hearingcarecenter.com

Laura Heideman, LICSW

2464 Mass Ave, #312
Cambridge, MA 02140
617 354-8655

Life Links

145 Lexington Avenue
Lowell, MA 01854
978 459-6179 TTY/V
978 453-7077 Fax
lifelinks.ws

McLean Hospital

115 Mill Street
Belmont, MA 02478
617 855-2000 Voice

**Massachusetts Developmental
Disabilities Council MDDC**

1150 Hancock St. Ste. 300
Quincy, MA 02169
617 770-9499 TTY
617 770-7676 Voice
617 770-1987 Fax
mas.gov/mddc

**Mental Health & Substance
Abuse Services of the
Berkshires MHSAB**

333 East Street
Pittsfield, MA 01201
413 447-3161
413 499-0412 TTY/V
800 252-0227 TTY/V Crisis
Hotline

**National Alliance for the
Mentally Ill NAMI**

Colonial Place Three
2107 Wilson Blvd. Suite 300
Arlington, VA 22201
703 516-7227 TTY
703 524-7600 Voice
800 950-6264 Toll Free
nami.org

NAMI Massachusetts

400 West Cummings Park
Ste. 6650
Woburn, MA 01801
781 938-4048 Voice
800 370-9085 Toll Free
781 938-4069 Fax
namimass.org

**New England Medical Center
NEMC**

Deaf Family Clinic

Stephan R. Glicken, M.D.
Director
750 Washington St. #471
Boston, MA 02111
617 636-1371 TTY
617 636-5255 Voice
617 636-7719 Fax
nemc.org

New Wings Psychotherapy

Barbara Phillips, MSW,
LICSW
251 Massachusetts Ave
Arlington, MA 02476
781 643-9135 TTY
781 643-8780 Voice

**North Suffolk Mental Health
Association NSMH**

301 Broadway
Chelsea, MA 02150
617 889-4856 TTY
617 889-4860 Voice
northsuffolk.org

Joan Robin, L.M.H.C.

61 Main Street
Blackstone, MA 01504
508 883-4673 TTY/V
508 883-0401 Fax
JCRobin19@aol.com

**South Shore Center for
Guidance and Counseling**

1030 Turnpike Street,
Route 138
Canton, MA 02021
781 828-8667 TTY
781 828-8666 Voice
781 575-1795 Fax
Herbert K. Goldberg

**South Shore Mental Health
Center SSMHC**

**Deaf and Hard of Hearing
Services**

460 Quincy Ave
Quincy, MA 02169
617 847-1922 TTY
617 847-1914 Voice
800 852-2844 Toll Free
<http://ssmh.org>

Sovner Center

Kathy Langone, M.Ed.
65 Newbury Street
Danvers, MA 01923
978 750-6684 Fax
978 750-6828 Voice
glmh.org/layer/SovnerCtr/about_us

**Tetty Gorfine, LCSW, LMHC
Life Course Counseling
Center**

PO Box 845
Northampton, MA 01061
413 585-1655 TTY/V
lifecourse.net

**Carolyn R. Watson-Peters,
LCSW, MSW**

8 Heather Drive
Framingham, MA 01701
508 879-0395 TTY/V

**Wayside Metrowest
Counseling Center**

Patti Thole LMHC
88 Lincoln Street
Framingham, MA 01702
508 620-1012 TTY
508 620-0010 Voice
508 626-7625 Fax
waysideyouth.org

**Wayside-Beaverbrook
Counseling Center**

118 Central Street
Waltham, MA 02453
781 891-3956 TTY
781 891-0555 Voice
781 647-1432 Fax
waysideyouth.org

Westboro State Hospital

Michael Krajnak
Communication Specialist
The Deaf Unit
PO Box 288
Lyman Street
Westboro, MA 01581
508 616-2842 TTY
508 616-2322 Voice
508 616-2843 Fax
michael.krajnak@state.ma.us

**Willie Ross School for the Deaf
Outreach and Community
Base Programs**

32 Norway Street
Longmeadow, MA 01106
413 567-0374 TTY/V
413 567-8808 Fax
WillieRossSchool.org

**Worcester Youth Guidance
Center**

Deaf Services
275 Belmont Street
Worcester, MA 01604
508 791-0168 TTY
508 791-3261 Voice
508 795-1338 Fax

Jackie Woodside, LICSW

133 East Main Street,
Westborough, MA 01581
508 616-9555 TTY/V
508 616-2958 Fax
Jackie@Jackiewoodside.com

Youth Opportunities Upheld, Inc.

81 Plantation Street
Worcester, MA 01604
508 849-5600 x214
youinc.org

Mental Retardation

Department of Mental Retardation DMR

Please contact DMR for
regional offices and facilities
Main Office
500 Harrison Ave
Boston, MA 02118
617 624-7783 TTY
617 727-5608 Voice
617 624-7577 Fax
WWW.DMR.state.ma.us

North Shore Association for Retarded Citizens NSARC

Main Office
64 Holten Street
Danvers, MA 01923
978 762-4873 TTY/V
978 777-6149 Fax
WWW.NSARC.org

National Organizations

Recognized sources for general information on topics related to hearing loss, organizations that provide a broad range of services, entities working to increase awareness and representatives of the varying philosophical perspectives are listed in this section.

American Society for Deaf Children ASDC

PO Box 3355
Gettysburg, PA 17325
717 334-7922 TTY/V
800 942-2732 Hotline
717 334-8808 Fax
DeafChildren.org

Auditory-Verbal International, Inc. AVI

1390 Chain Bridge Road #10
McLean,
VA 22101
703 739-0874 TTY
703 739-1049 Voice
703 739-0395 Fax
Auditory-Verbal.org

Central Institute for the Deaf CID

4560 Clayton Ave
St. Louis, MO 63110
314 977-0037 TTY
314 977-0000 Voice
314 977-0025 Fax
cid.wustl.edu

American Speech-Language Hearing Association ASHA

10801 Rockville Pike
Rockville, MD 20852
301 897-5700 TTY
800 498-2071 Toll Free
800 638-8255 V Toll Free
301 571-0457 Fax
ASHA.org

Boys Town Research

14100 Crawford Street
Boys Town, NE 68010
402 498-6749 TTY
800 448-3000 Toll Free
402 498-1348 Voice
boystownhospital.org

Communication Service for the Deaf CSD

102 North Krohn Place
Sioux Falls, SD 57103
605 367-5761 TTY
866 273-3323 Toll Free
605 367-5760 Voice
800 642-6410 Toll Free
605 367-5958 Fax
C-S-D.org

Council for Exceptional Children CEC

Information Center on
Disabilities and Gifted
Education
1110 North Glebe Rd Ste 300
Arlington, VA 22201
866 915-5000 TTY
703 620-3660 Voice
703 264-9494 Fax
cec.sped.org

Council on Education of the Deaf CED

Kent State University
College of Education
405 White Hall
Kent, OH 44242
330 672-2396 TTY
330 672-2294 Voice
330 672-2512 Fax
deafed.net

**TDI
Telecommunications for the Deaf, Inc.**

(Publishes Blue Book)
8630 Fenton St. Suite 604
Silver Spring, MA 20910
301 589-3006 TTY
301 589-3786 Voice
301 589-3797 Fax
tdi-online.org

The Access Board

1331 F Street, NW,
Suite 1000
WASHINGTON, DC 20004
202 272-0082 TTY
800 993-2822 Toll Free
202 272-0080 Voice
800 827-2253 Toll free
202 272-0081 Fax
Access-Board.gov

Parent Resources: Early Intervention Services

Agencies offering programs that are family centered and focused on the developmental issues of children, including but not limited to evaluation, consultation, communication services, training, support and assistance for Deaf children, children with hearing loss and their families are listed in this group.

**Auditory-Verbal
Communication Center**

544 Washington Street
Gloucester, MA 01930
978 282-0025 TTY/V

Beverly School for the Deaf

6 Echo Avenue
Beverly, MA 01915
978 927-7070 TTY/V
BeverlySchoolfortheDeaf.org

**Boston Children's Hospital
Boston Center for Deaf and
Hard of Hearing Children**

300 Longwood Ave LO 301
Boston, MA 02115
617 355-6603 TTY
617 355-7404 Voice
617 734-6042 Fax
ChildrensHospital.org

**Certified Early Intervention
Programs**

800 905-8437
WWW.MassFamilyTies.org

**Clarke School for the Deaf and
Hard of Hearing****Clarke School East**

1 Whitman Road
Canton, MA 02021
781 821-3904 TTY
781 821-3499 Voice
781 821-3905 Fax
clarkeschool.org/clarkeast

**Emerson College
Thayer Lindsley Parent
Centered Nursery**

216 Tremont Street
Boston, MA 02116
617 824-8307 TTY
617 824-8323 Voice
617 824-8730 Fax
Emerson.edu/communication_disorders.cfm

**Horace Mann School for the
Deaf and Hard of Hearing**

40 Armington Street
Allston, MA 02134
617 635-8534 TTY/V
617 635-6379 Fax
Boston.k12.ma.us/mann

**Massachusetts Commission
for the Deaf and Hard of
Hearing MCDHH**

Please see contact
information on page 6

**Massachusetts Department of
Public Health**

Office on Health and Disability
250 Washington St., 4th Fl.
Boston, MA 02108
617 624-5992 TTY
617 624-5070 Voice
617 624-5075 Fax
state.ma.us/dph/bfch/shn/ohd/index.htm

**Massachusetts State
Association of the Deaf MSAD
Family Sign Program**

220 Main Street
Malden, MA 02148
781 388-9115 TTY
781 388-9114 Voice
781 388-9015 Fax
MSAD.org

**New England Medical Center
Deaf Family Clinic**

755 Washington Street
Boston, MA 02111
617 636-5541
NEMC.org

READS Collaborative

105 East Grove Street
Middleborough, MA 02346
508 947-8530 TTY/V
508 946-1088 Fax
READSCollab.org

**The Learning Center for Deaf
and Hard of Hearing Children
TLC**

848 Central Street
Framingham, MA 01701
508 879-5110 TTY/V
WWW.TLCdeaf.org

**Willie Ross School for the Deaf
Outreach and Community
Base Programs**

32 Norway Street
Longmeadow, MA 01106
413 567-0374 TTY/V
413 567-8808 Fax
WillieRossSchool.org

Parent Resources: Summer Camps

**Clarke School for the Deaf and
Hard of Hearing**

47 Round Hill Road
Northampton, MA 01060
413 584-3450 TTY/V
413 584-8273 Fax
WWW.ClarkeSchool.org

**Horace Mann School for the
Deaf and Hard of Hearing**

40 Armington Street
Allston, MA 02134
617 635-8534 TTY/V
617 635-6379 Fax
Boston.k12.ma.us/mann

**Laurent Clerc National Deaf
Education Center
Summer Camp Resource
Listing,**

clercenter.gallaudet.edu/InfoToGo/142

**The Learning Center for Deaf
and Hard of Hearing Children
TLC**

Summer Camp
848 Central Street
Framingham, MA 01701
508 879-5110 TTY/V
tlc.org/summerprograms/index05

Parent Resources: Support Groups

Beginnings for Parents of Hearing Impaired Children, Inc.

PO Box 17646
Raleigh, NC 27619
919 850-2746 TTY/V
919 850-2804 Fax
WWW.beginningssvcs.com

D.E.A.F. Inc. Parents' Support Group

215 Brighton Ave
Allston, MA 02134
617 254-4041 TTY/V
617 254-7091 Fax
WWW.Deafinonline.org

Tripod

1727 West Burbank Blvd
Burbank, CA 91506
818 972-2080 TTY/V
818 972-2090 Fax
WWW.Tripod.org

Real Estate

Castles Unlimited

837 Beacon Street
Newton Centre, MA 02459
617 484-2007 Voice
617 484-2077 Fax
CastlesUnlimited.com

Recreation/Deaf Clubs

Holyoke Athletic & Social Club of the Deaf

PO Box 4967
Holyoke, MA 01040
413 535-3253 TTY
413 532-3270 Fax
LMacciomei@aol.com

Outdoor Explorations

98 Winchester Street
Medford, MA 02155
781 395-4184 TTY
781 395-4999 Voice
781 395-4183 Fax
Outdoorexplorations.org

Relay Services

Title IV of the Americans with Disabilities Act mandates that all states provide free Relay services round the clock. Relay provides a telecommunications link for consumers using different technologies that would otherwise be incompatible. The MassRelay is a publicly funded service available at all times for people who wish to make a connection between a voice telephone and a TTY. A Relay Operator reads TTY messages to someone using a voice telephone and types his/her message on a TTY for the other caller to read.

Video relay service (VRS) provides people using American Sign Language a direct visual link with one another using computers, high speed internet connections and a web cam or video phone.

The numbers for the major providers can be found at the beginning of the Resource Directory on pages 10 and 11 just after the description of how to use a TTY.

In this section, the web sites for general information about each provider and their services are listed. These listings are not the numbers or addresses for the relay service.

**ATT Internet,
TTY, Video Relay Service**

800-682-8786 TTY
800-682-8706
consumer.att.com/relay

**Communication Services for
the Deaf CSD**

CSD Headquarters
102 N. Krohn Place
Sioux Falls, SD 57103
605 367-5761 TTY
866 273-3323 Toll Free
605 367-5760 Voice
800 642-6410 Toll Free
605 367-5958 Fax
c-s-d.org

Hamilton Relay

P.O. Box 285
Aurora, NE 68818
800-618-4781 V/TTY
402-694-5110 Fax
hiprelay.com

**Massachusetts Relay Service
MassRelay**

489 Whitney Ave. #100
Holyoke, MA 01040
massrelay.com
Customer Service
800 720-3480 TTY
800 720-3479 Voice
CustServ@MassRelay.com

Sorenson Media

4393 S. Riverboat Rd.
Suite 300
Salt Lake City, Utah 84123
801.287.9400 Voice
801 287-9401 Fax
sorensonvrs.com

Sorenson Communications

10 Cabot Road, Suite 212
Medford, MA 02155
Phone: 866-508-1250
Fax: 781-306-1261
VP: 801-287-7388

Sprint Relay

sprint.com

WorldCom/MCI

PO.Box 1434
Riverbank, CA. 95367
IP-Relay.com

State Public Health Services

**Boston Public Health
Commission**

1010 Massachusetts Avenue
Boston, MA 02118
617 534-9799 TTY
617 534-5395 Voice
617 534-5358 Fax
BPHC.org

**Office of Public Health
Preparedness**

617 534-2333 Voice
617 534-2626 Fax
[bphc.org/programs/initiative.
asp?i=224&p=200&b=7&d=](http://bphc.org/programs/initiative.asp?i=224&p=200&b=7&d=)

**Division of Medical Assistance
Mass Health**

55 Summer Street
Boston, MA 02110
800 497-4648 TTY
800 841-2900 Voice
<http://www.mass.gov/dma>

**Massachusetts Department of
Public Health**

250 Washington Street
Boston, MA 02108
617 624-6001 TTY
617 624-6000 Voice
mass.gov/dph

Senior Resources

Resources, government, private and non-profit, for seniors and their families are listed in this section.

AARP

601 E Street NW
Washington, DC 20049
888 687-2277

AARP.org

AARP MA State Office

One Beacon St. Ste. 2301
Boston, MA 02108
866 448-3621 Toll Free
617 723-4224 Fax
ma@aarp.org

Association of Late Deafened Adults ALDA, Inc.

1131 Lake St. #204
Oak Park, IL 60301
708 358-0135 TTY
877 907-1738 Voice
866 889-8647 Toll Free
alda.org

ALDA Boston Chapter

PO Box 323
East Bridgewater, MA 02333
202 337-5221 TTY
ALDABoston.org

Central Mass Deaf Senior Center

St. Matthew's Parish House
695 Southbridge Street
Worcester, MA 01610
508 753-2526 V/TTY

Deaf Seniors of America DSA

59 Los Palms Drive
San Francisco, CA 94127
415 586-1127
415 587-9130
DeafSeniors.org

East Longmeadow Council on the Aging

Baystate Deaf Senior Citizens

328 North Main Street
E. Longmeadow, MA 01028
413 525-5436 TTY/V
[eastlongmeadow.org/Council
%20on%20Aging/homepage](http://eastlongmeadow.org/Council%20on%20Aging/homepage)

Executive Office of Elder Affairs

One Ashburton Place, 5th Fl.
Boston, MA 02108
800 872-0166 TTY/V
617 727-7750 Voice
800 882-2003 Hot Line
617 727-9368 Fax
mass.gov/elders

800-Age-Info

800 243-4636 Voice
800AgeInfo.com

Elder Abuse Hot Line

800 922-2275 TTY/V

Massachusetts Association of Home Care Programs

24 Third Avenue
Burlington, MA 01803
781 272-7177 Voice
781 229-6190 Fax
masshomecare.org

Massachusetts Commission for the Deaf and Hard of Hearing MCDHH

(see contact info on page 6)

Massachusetts Deaf Senior Citizens Center

St. Andrew's Church of the
Deaf
1773 Beacon Street
Brookline, MA 02445-2143
617 734-6078 TTY
617 738-0193 Voice
617 738-0197 Fax

Merrimack Valley Deaf Senior Citizen Center

South Congregational
Church
198 South Broadway
South Lawrence, MA 01843
978 683-9163 TTY/V

New England Home for the Deaf NEHD

Nursing Home for Deaf and
Hard of Hearing
Assisted Living for Deaf
154 Water Street
Danvers, MA 01923
978 774-0445 TTY/V
978 774-0271 Fax
NEHomesDeaf.org

North Shore Elder Services NSES

152 Sylvan Street
Danvers, MA 01923
978 624-2244 TTY
978 750-4540 Voice
978 750-8053 Fax
NSElder.org

North Shore Deaf Senior Citizens Center

New England Homes for the Deaf (see contact info above)

South Shore Deaf Senior Citizens Center

Atlantic Neighborhood Center
11 Hollis Street
Quincy, MA 02171
617 773-9280 V/TTY

Sign Language

Allied Rehabilitation Associates

977 Main Street
Waltham, MA 02451
781 891-0452 TTY
781 899-4709 Voice
877 899-4709 Toll Free
781 899-4788 Fax
communicativehealthcare.com

Amherst Leisure Services and Supplemental Education

70 Boltwood Walk
Amherst, MA 01002
413 256-4065 Voice
413 256-4070 Fax
LSSE.org

Boston Center for Adult Education BCAE

5 Commonwealth Avenue
Boston, MA 02116
617 267-4430 Voice
617 247-3606 Fax
BCAE.org

Boston University BU

605 Commonwealth Avenue
Boston, MA 02215
617 353-3205 TTY/V
617 353-3292 Fax
[BU | SED | Students | Prospective | Graduate | Programs | DSC | Education of the Deaf](http://BU|SED|Students|Prospective|Graduate|Programs|DSC|Education|of|the|Deaf)

Bridgewater State College Special Education & Communication Disorders

Bridgewater, MA 02325
508 531-1226 Voice
508 531-171 Fax
bridgew.edu/SpecEd

Bristol Community College Deaf Studies Program

777 Elsbree Street
Fall River, MA 02720
508 678-2811 Voice
Bristol.mass.edu

Brookline Adult and Community Education

PO Box 150
Brookline High School
115 Greenough St.
Brookline, MA 02446
617 739-7656 TTY
617 730-2700 Voice
617 730-2674 Fax
BrooklineAdultEd.org

Cape Cod Community College

2240 Iyanough Road
West Barnstable, MA 02668
508 375-4027 TTY
508 362-2131 Voice
877 846-3672 Toll Free
508 362-3988 Fax
WWW.CapeCod.mass.edu

College of the Holy Cross ASL/Deaf Studies Program

One College Street
PO Box 172 A
Worcester, MA 01610
508 793-3344 TTY/V
508 793-2601 Fax
holycross.edu

Concord-Carlisle Adult Community Education

120 Meriam Road
Concord, MA 01742
978 318-1540 TTY
978 318-1432 Voice
978 318-1539 Fax
ACE.Colonial.net

D.E.A.F. Inc. Adult Education Program

215 Brighton Ave
Allston, MA 02134
617 254-4041 TTY/V
617 254-7091 Fax
deafinonline.org/education/abe

Emerson College School of Communication Science and Disorders

120 Boylston Street
Boston, MA 02116
617 824-8500 Voice
WWW.Emerson.edu

**Holyoke Community College
HCC
Division of Continuing
Education**

303 Homestead Ave
Holyoke, MA 01040
413 552-2782 TTY
413 538-7000 Voice
413 552-2251 TTY
WWW.HCC.mass.edu

**Horace Mann School for the
Deaf and Hard of Hearing**

40 Armington Street
Allston, MA 02134
617 635-8534 TTY/V
617 635-6379 Fax
Boston.k12.ma.us/mann

Karen Signs It KSI

PO Box 302
Beverly, MA 01915
978 921-1573 Voice
978 927-9749 Fax
KRGlickman@aol.com

**Massachusetts American Sign
Language Teachers**

Association MASLTA
ASL Teacher Resource
ASLTA.org

**Massachusetts State
Association of the Deaf MSAD**

Family Sign Program
220 Main Street
Malden, MA 02148
781 388-9115 TTY
781 388-9114 Voice
781 388-9015 Fax
MSAD.org

MSAD Western Office

143 Dwight Street
Springfield, MA 01103
413 734-9199 TTY
413 734-9100 Voice
413 739-9015 Fax

**Massachusetts Bay
Community College MBCC**

50 Oakland Street
Wellesley Hills, MA 02481
781 239-2267 TTY
781 239-3000 Voice
781 239-1047 Fax
WWW.MBCC.mass.edu

Maura Leach

212 Pleasant Street
Wakefield, MA 01880
781 245-3760 Voice
781 587-0021 Fax
JeffMaura@aol.com

**Minuteman Regional High
School**

758 Marrett Road
Lexington, MA 02421
781 861-6500 Voice
781 863-1747 Fax
Minuteman.org

**Mount Wachusett
Community College
ASL Deaf Studies Program**

444 Green Street
Gardner, MA 01140
978 630-9156 Voice
978 630-9224 Fax
MWCC.mass.edu/btml/departments/asl/index

**Northeastern University
Interpreter Education Project**

405 Meserve Hall
Boston, MA 02115
617 373-3067 TTY
617 373-3067 Voice
617 373-3065 Fax
ASL@NEU.edu

**Northern Essex Community
College NECC
Interpreter Training Program**

100 Elliot Way
Haverhill, MA 01830
978 556-3673 TTY
978 556-3662 Voice
978 556-3740 Fax
necc.mass.edu/

READS Collaborative

105 East Grove Street
Middleborough, MA 02346
508 947-8530 TTY/V
508 947-3634 Voice
508 946-1088 Fax
READSCollab.org

Sandwich Community School

365 Quaker Meeting House Rd
East Sandwich, MA 02537
508 888-5300 Voice
508 888-8095 Fax
SCSLearn.org

**Smith College
Clarke School for the
Deaf/Graduate Teacher
Education Program**

Lilly Hall, #106
Northampton, MA 01063
413 584-3450 Voice
413 585-3050 Fax
Smith.edu

**The Learning Center for Deaf
and Hard of Hearing Children
TLC**

Randolph Campus
30 Seton Way
Randolph, MA 02368
781 963-5110 TTY/V
TLCdeaf.org

**Tufts University
Eliot Pearson Department of
Child Development**

105 College Avenue
Medford, MA 02155
617 627-3355 Voice
ase.tufts.edu/epcd

**University of
Massachusetts/Amherst
Division of Continuing
Education**

100 Venture Way
Hadley, MA 01035
413 545-2414 Voice
413 545-3838 Fax
UMass.edu/Contined

**Willie Ross School for the Deaf
Outreach and Community
Base Programs**

32 Norway Street
Longmeadow, MA 01106
413 567-0374 TTY/V
413 567-8808 Fax
WillieRossSchool.org

**Worcester State College
Department of
Communication Disorders**

486 Chandler Street
Worcester, MA 01602
508 929-8000 Voice
866 972-2255 Fax
Worcester.edu

Specialized Group Residences

**Deaf Community Center
DCC**

Mayo House/Williams House
75 Bethany Road
Framingham, MA 01702
508 875-3617 TTY/V
508 875-0354 Fax

Goodwill Industries

Springfield/Hartford Area -
North Campus
285 Dorset Street
PO Box 80006
Springfield, MA 01138
413 788-6982 TTY
413 788-6981 Voice
Goodwillspringfield.org
Springfield/Hartford - South
Campus
3580 Main Street
Hartford, CT 06120
860 244-9595 TTY
860 278-5890 Voice

**North Shore Association for
Retarded Citizens NSARC**

64 Holten Street
Danvers, MA 01923
978 762-4873 TTY/V
978 777-6149 Fax
NSARC.org

Ryan Place Apartment

12 Ryan Place 1st Floor
Swampscott, MA 01907
978 762-4873 TTY/V
978 777-6149 Fax
NSARC.org

Red House

24 Wave Street
Lynn, MA 01902
781 595-4923
781 595-4823
NSARC.org

**Swampscott Women's
Apartment**

12 Ryan Place 2nd Floor
Swampscott, MA 01907
978 762-4873 TTY/V
978 777-6149 Fax
NSARC.org

Seven Hills Foundation

81 Hope Avenue
Worcester, MA 01603
508 890-5584 TTY
508 755-2340 Voice
508 849-3882 Fax
SevenHills.org

**South Shore Mental Health
SSMH**

6 Fort Street
Quincy, MA 02169
617 847-1922 TTY
617 847-1950 Voice
800 852-2844 Toll Free
SSMH.org

Turning Point, Inc.**Z House**

119 Highland Street
Amesbury, MA 01913
978 388-2790 TTY/V

W House B

23 Winter Street
Amesbury, MA 01913
978 388-1535 TTY/V

W House A

23 Winter Street
Amesbury, MA 01913
978 388-1177 TTY/V

Turning Point, Inc.

5 Perry Way
Newburyport, MA 01950
978 462-8251 TTY/V
978 462-5488 Fax

R House

6 Rowell Street
Amesbury, MA 01913
978 388-9115 TTY/V

Waltham Committee, Inc.**WCI**

135 Beaver Street
Waltham, MA 02454
781 642-0791 TTY
781 899-8220 Voice
781 899-3828 Fax
wearewci.org

Speechreading Classes**Northeastern University
Speech-Language and
Hearing Center**

503 Behrakis Health
Sciences Center
30 Leon Street
Boston, MA 02115
617 372-1189
cbachicha0614@hotmail.com

**University of
Massachusetts/Amherst**

Center for Language,
Speech and Hearing
715 North Pleasant Street
Amherst, MA 01003
413 545-2565
413 545-0803
UMass.edu/SPHHS/ComDis

Worcester State College

Speech, Language and
Hearing Clinic
486 Chandler Street
Worcester, MA 01602
508 929-8567
Worcester.edu/Academius/comm_disorders

Substance Abuse Resources**Alcoholics Anonymous AA
Central Service Committee of
Eastern Massachusetts**

368 Congress Street
Boston, MA 02210
Locate meetings using:
aaboston.org/meetings
Call this number to confirm
that meeting is interpreted.
617 426-9444 Voice
Western Massachusetts
474 Pleasant Street
Holyoke, MA 01040,
413 532-2111 Voice
413 534-0929 Fax
Berkshire/Pittsfield Region
85 East Street
Pittsfield, MA 01201
413 448-2382 Voice

**Beacon Programs of Franklin
Center**

Beacon House for Men
164 High Street
Greenfield, MA 01301
413 773-4444

**CAB Health & Recovery
Services, Inc**

Zero Centennial Drive
Peabody, MA 01960
978 968-1700 TTY/V
800 323-2224 Toll Free
cabhealth.org

CASPAR -Women's Place

11 Russell Street
Cambridge, MA 02140
617 661-5855 TTY
617 661-6020 Voice
617 661-3316 Fax

Community Healthlink

72 Jaques Ave
Worcester, MA 01610
Central Administration
508 860-1121 Voice
Residential Administration
508 860-1202 Voice
508 860-1210 Fax
Communityhealthlink.org/

Gosnold on Cape Cod

PO Box 929
Falmouth, MA 02541
508 540-6550 TTY/V
800 444-1554 Toll Free
508 540-7480 Fax
Gosnold.org/contact

Hairston House

25 Graves Ave
Northampton, MA 01060
413 585-8390 TTY/V
413 585-8670 Fax

Mental Health & Substance**Abuse Services of the
Berkshires MHSAB**

131 Bradford Street
Pittsfield, MA 01201
413 499-1000 Voice
MHSAB.com
333 East Street
Pittsfield, MA 01201
413 499-0412 Voice

Narcotics Anonymous

Western Region
Baystate Medical Center,
759 Chestnut Street
Springfield, MA 01199
413 794-0000 Voice
baystatehealth.com/1025/
Eastern Massachusetts,
617 884-7709

Technology: Visual Alerting and Signaling Systems

The following companies sell a broad range of products that use visual signals, amplified auditory signals, vibrating or tactile alerts or a combination of these modes to alert a Deaf or hard of hearing person to sounds in the environment such as telephones, doorbells, smoke alarms, kitchen timers, or a crying baby.

Ameriphone, Inc.

12082 Western Ave.
Garden Grove, CA 92841
800 772-2889 TTY
800 874-3005 Voice
800 588-5952 Fax
Ameriphone.com

NFSS Communications

PO Box 230
Lake Villa, IL 60046
800 950-9655 TTY/V
847 265-8044 Fax
WWW.NFSS.com

**Silent Call Communications
Corporation**

5095 Williams Lake Road
Waterford, MI 48329
800 572-5227 TTY/V
248 673-7353 TTY/V
248 673-7360 Fax
silentcall.com

Global Assistive Devices

4950 North Dixie Highway
Fort Lauderdale, FL 33334
954 776-1373 TTY/V
954 776-8136 Fax
Toll Free:
888 778-4237 TTY/V
866 222-3883 Fax
globalassistive.com

Sonic Alert

1050 East Maple Road
Troy, MI 48083
248 577-5400 TTY/V
248 577-5433 Fax
SonicAlert.com

Technology: Assistive Listening Devices & Systems ALDs

Assistive listening devices provide amplification and can improve a person's ability to hear conversations in various settings, one-to-one conversations, groups, conferences, presentations, performances, etc. by creating a direct link between the speaker and the listener. ALDS may be portable or permanently installed, help screen out background noise and may be used with or without a hearing aid. The following vendors carry a broad range of ALDS.

American Loop Systems

29 Silver Hill Road Suite 100
Milford, MA 01757
800 955-7204 TTY
508 634-0200 Voice
800 438-5667 Toll Free
617 666-5228 Fax

**Assistive Listening Device
Systems, Inc****Hearing Loss Help Co. Dealer**

385 Main Street
Northboro, MA 01532
508 393-8511 Voice
ALDS.com

Audex

710 Standard Street
Longview, TX 75604
800 237-0716 TTY/V
Audex.com

Audio Enhancement

14241 S. Redwood Road
P.O. Box 2000
Bluffdale, UT 84065
800 383-9362 Toll Free
801 254-3802 Fax
AudioEnhancement.com

AVR Sonovation, Inc.

7636 Executive Drive
Eden Prairie, MN 55344
952 934-3111 TTY
800 462-8336 Toll free
952 934-3033 Voice
avrsono.com

Centrum Sound

572 La Conner Drive
Sunnyvale, CA 94087
408 736-6500 Voice
408 736-6552 Fax
CentrumSound.com

ClearOne Communications

1825 Research Way
Salt Lake City, UT 84119
801 975-7200 Voice
800 945-7730 Toll free
801 977-0087 Fax
clearone.com

Com-Tek

357 West 2700 South
Salt Lake City, UT 84115
801 466-3463 Phone
800 496-3463 Toll free
801 484-6906 Fax
ComTek.com

**Listen Technologies
Corporation**

8535 South 700 West Ste. A
Sandy, UT 84070
801 233-8992 Voice
800 330-0891 Toll free
801 233-8995 Fax
listentech.com

Oval Window Audio

33 Wildflower Court
Nederland, CO 80466
303 447-3607 TTY/V/Fax
OvalWindowAudio.com

Phonak Inc, USA

4520 Weaver Parkway
Warrenville, IL 60555
630 821-5000 Voice
800 679-4871 Toll free
630 393-7400 Fax
Phonak-us.com

Phonic Ear, Inc.

3880 Cypress Drive
Petaluma, CA 94954
707 769-1110 Voice
800 227-0735 Toll Free
707 769-9624 Fax
PhonicEar.com

**Sennheiser Electronic
Corporation**

1 Enterprise Drive
Old Lyme, CT 06371
860 434-9190 Phone
877 736-6434 Toll free
860 434-1759 Fax
Sennheiserusa.com

Telex Communications, Inc.

12000 Portland Ave South
Burnsville, MN 55337
952 884-4051 Voice
952 884-0043 Fax
Telex.com

Williams Sound Corporation

10399 West 70th Street
Eden Prairie, MN 55344
952 943-9675 TTY
952 943-2252 Voice
800 328-6190 Toll free
952 943-2174 Fax
WilliamsSound.com

Technology: Assistive Technology: Research & Demonstration Centers

These organizations are involved in program or technology development to improve accessibility options for people with hearing loss and/or disabilities. Some have equipment demonstration centers.

Adaptive Environments, Inc. New England ADA & Accessible IT Center

374 Congress Street Ste 301
Boston, MA 02210
617 695-1225 TTY/V
800 949-4232 Toll free
617 482-8099 Fax
AdaptiveEnvironments.org

Center for Applied Special Technology CAST

40 Harvard Mills Square
Suite 3 (Foundry St.)
Wakefield, MA 01880
781 245-9320 TTY
781 245-2212 Voice
781 245-5212 Fax
cast.org

Clarke School for the Deaf/Center for Oral Education Center for Audiological Services

36 Round Hill Road
Northhampton, MA 01060
413 582-1114 TTY/V
413 587-0383 Fax
ClarkeSchool.org/cas

Hartling Communications, Inc.

85 Wilmington Road, Unit 16
Burlington, MA 01803
781 270-6710 TTY
781 272-7634 Voice
781 229-9161 Fax
Hartling.com

Interpretype

3301 Brighton-Henrietta
Townline Road, Suite 200
Rochester, NY 14623
585 272-1434 TTY/Fax
585 272-1155 Voice
877 345-3182 Toll free
Interpretype.com

Massachusetts Assistive Technology Partnership MATP

Boston Children's Hospital
1295 Boylston St. Ste 310
Boston, MA 02215
617 355-7301 TTY
617 355-7820 Voice
MATP.org

Massachusetts Association of the Deaf MSAD

Western Office
143 Dwight Street
Springfield, MA 01103
413 734-9199 TTY
413 734-9100 Voice
413 739-9015 Fax
MSAD.org

Massachusetts Commission for the Deaf and Hard of Hearing:MCDHH Communication Access Training and Technology Services CATTS

See contact info on page 6

Northern Essex Community College: Northeast Technical Assistance Center

100 Elliot Way
Haverhill, Ma 01830
978 556-3341 TTY/V
978 556-3104 Fax
pepnet.org
NETAC.rit.edu

Rehabilitation Engineering Research Center on Hearing Enhancement

800 Florida Ave, NE
Washington, DC 20002
202 651-5335 TTY/V
202 651-3151 TTY/V
HearingResearch.org

University of Wisconsin Trace Research and Development Center

2107 Engineering Centers
Building
1550 Engineering Drive
Madison, WI 53706
608 263-5408 TTY
608 262-6966 Voice
608 262-8848 Fax
Trace.Wisc.edu

Verizon Telecommunications Distribution Program MSAD

220 Main Street
Malden, MA 02148
781 388-9115 TTY
781 388-9114 Voice
781 388-9015 Fax
MSAD.org

Technology: Captioning

Captioning services and companies that distribute movies with captioning are listed in this group. Closed Captioning, Subtitling, Webcast Captioning, and Audio Description are included in the category Captioning is the display of printed dialogue on the screen of a video, movie or program. (Theaters that have Rear Window Captioning are listed in the section titled 'Cultural Activities and Resources'.)

Caption Max

159 W. 25th St. Suite 1020
New York, NY 10001
212 462-0060 Voice
212 462-0061 Fax
CaptionMax.com

Captioneering

Visual Data Media Services

145 West Magnolia Blvd
Burbank, CA 91502
818 558-3363 Voice
888 418-4782 Toll Free
808 558-3368 Fax
Captioneering.com

Closed Caption Maker

822 Guilford Ave. #148
Baltimore, MD 21202
800 527-0551 Toll Free
CCMaker.com

CPB/WGBH

National Center for Accessible Media

125 Western Ave.
Boston, MA 02134
617 300-2489 TTY
617 300-3400 Voice
617 300-1035 Fax
ncam.wgbh.org

The Caption Center

617 300-3600 V/TTY
617 300-1020 Fax

InSight Cinema

2800 28th St. Suite 380
Santa Monica, CA 90405
insightcinema.org

Media Captioning Services, Inc.

2141 Palomar Airport Rd Suite 330
Carlsbad, CA 92009
760 431-8795 TTY
760 431-2882 Voice
760 431-8735 Fax
MediaCaptioning.com

Museum Technology Source, Inc.

323 Andover St. Suite 3
Wilmington, MA 01887
978 657-3898 Voice
800 729-6873 Toll Free
978 657-7132 Fax
Museumtech.com

Captioned Media Program CMP

1447 East Main Street
Spartanburg, SC 29307
800 237-6819 TTY
800 237-6213 Voice
800 538-5636 Fax
CFV.org

National Captioning Institute NCI

1900 Gallows Road Suite 3000
Vienna, VA 22182
703 917-7600 TTY/V
703 917-9853 Fax
NCICap.org

Rapid Text, Inc.

1801 Dove Street, Suite 101
Newport Beach, CA 92660
949 399-9200 Voice
RapidText.com

Realtime Reporters

831 335-7792 Voice
RTReporters.com

ViTAC

101 Hillpointe Drive
Canonsburg, PA 15317
724 514-4100 TTY
724 514-4000 Voice
800 278-4822 Toll Free
724 514-4111 Fax
ViTAC.com

Technology: Catalog Vendors

A number of retail companies around the country distribute the specialized equipment and goods of interest to people with hearing loss. They may do all their sales online and by phone or have a brick and mortar location. This is a listing of companies that do business primarily through catalogue sales.

ADCO Hearing Products, Inc.

4242 South Broadway
Englewood, CO 80113
303 794-3928 V/TTY
800 726-0851 Toll Free
303 794-3704 Fax
ADCOHearing.com

Compu TTY, Inc.

3408 Indale Road
Fort Worth, TX 76116
817 738-8993 TTY
817 738-2485 Voice
817 738-1970 Fax
CompuTTY.com

General Technologies

7417 Winding Way
Fair Oaks, CA 95628
916 962-9225 V/TTY
800 328-6684 Toll Free
916 961-9823 Fax
Devices4Less.com

HARC Mercantile, Ltd

111 West Centre Ave
Portage, MI 49024
269 324-1515 V/TTY
800 445-9968 Toll Free
269 324-2687 Fax
HARCmercantile.com

Harris Communications

15155 Technology Drive
Eden Prairie, MN 55344
952 906-1198 TTY
952 906-1180 Voice
953 906-1181 VCO
800 825-9187 TTY
800 825-6758 Voice
800 211-4360 VCO
Harriscomm.com

Hartling Communications, Inc.

85 Wilmington Road, #16
Burlington, MA 01803
781 270-6710 TTY
781 272-7634 Voice
781 229-9161 Fax
Hartling.com

Hear More

42 Executive Boulevard
Farmingdale, NY 11735
631 752-0738 TTY
800 881-4327 Voice
800 281-3555 TTY
631 752-0689 Fax
HearMore.com

HiTec Group International, Inc.

8160 Madison Ave
Burr Ridge, IL 60527
800 536-8890 TTY
800 288-8303 Voice
630 654-9219 Fax
WWW.HiTec.com

LS & S Group Inc.

PO Box 673
Northbrook, IL 60065
800 317-8533 TTY
847 498-9777 Voice
847 498-1482 Fax
LSSGroup.com

Marilyn Electronics

6 Feener Circle
Randolph, MA 02368
781 961-1034 V/TTY
800 622-9558 Toll Free V/TTY
781 961-6962 Fax
MarilynElectronics.com

Phone-TTY Incorporated

1246 Route 46 West
Parsippany, NJ 07054
973 299-6626 TTY
973 299-6627 Voice
973 299-7768 Fax
Phone-TTY.com

Potomac Technology, Inc.

One Church Street Ste 101
Rockville, MD 20850
800 433-2838 V/TTY Toll Free
301 762-1892 Fax
PotomacTech.com

Sound Bytes

P.O. Box 287175
New York, NY 10128
888 816-8191 TTY/V
SoundBytes.com

Weitbrecht Communications Inc.

926 Colorado Avenue
Santa Monica, CA 90405
800 233-9130 TTY/V
310 450-9918 Fax
WeitbrechtCom.com

Technology: FM Assistive Listening Systems Rentals

Hartling Communications, Inc.

85 Wilmington Road, Unit 16
Burlington, MA 01803
781 270-6710 TTY
781 272-7634 Voice
781 229-9161 Fax
Hartling.com

Mass AV

80 Cambridge Street
Burlington, MA 01803
781 270-0027
800 423-7830 Toll Free
781 270-0037 Fax
Info@MassAV.com
massav.com

Terry Hanley Audio Systems

20 Industrial Parkway
Woburn, MA 01801
781 932-5300 Voice
781 932-5354 Fax
terryhanleyaudio.com

Technology: Pagers/Wireless Communications

Earthlink

Earthlink.net

Palm

400 North McCarthy Blvd
Milpitas, CA 95035
408 503-7000 Voice
408 503-2750 Fax
palmone.com

Skytel Communications, Inc.

P.O. Box 2469
Jackson, MS 39225
601 944-1300 Voice
800 552-6835 Toll Free
skytel.com

T-Mobile

P.O. Box 37380
Albuquerque, NM 87176
800 937-8997 Voice
t-mobile.com

Wyndtell Communications

433 Hackensack Avenue
Hackensack, NJ 07601
800 549-2800 TTY
800 549-9800 Voice
201 996-1772 Fax
wyndtellstore.com

Technology: Telecommunications Manufacturers & Vendors

Ameriphone, Inc.

12082 Western Ave.
Garden Grove, CA 92841
800 772-2889 TTY
800 874-3005 Voice
800 588-5952 Fax
Ameriphone.com

DiRAD Technologies, Inc.

14 Computer Drive East
Albany, NY 12205
518 459-6710 TTY
518 438-6000 Voice
518 458-2782 Fax
dirad.com

HATIS Corporation

hatis.com

Intelligent Products Company

Soft TTY

91 Dartmouth Street
Marlborough, MA 01752
508 251-1308
softtty.com

Krown Manufacturing

3408 Indale Road
Fortworth 76116
817 738-8993 TTY
817 738-2485 Voice
817 738-1970 Fax
krownnty.com

NXI Communications, Inc.wel

4504 S. Wasatch Blvd.
Suite 120
Eagle Plaza Center
Salt Lake City, UT 84124
801 274-6004 TTY
801 274-6001 Voice
801 274-6002 Fax
nxicon.com

Ultratec, Inc.

450 Science Drive
Madison, WI 53711
608 238-5400 TTY/Phone
608 238-3008 Fax
ultratec.com

Verizon

Center for Individuals with
Disabilities
800 974-6006 TTY/V
verizon.com

WWW Access Resources

Internet sites of/for/by people with hearing loss, which promote the interests of people with hearing loss and that are not already listed in another category have been included in this section. Web design and hosting companies, professional organizations, and disability related resources are listed here.

ADARA

Professionals Networking for
Excellence in
Service Delivery with
Individuals Who
Are Deaf or Hard of Hearing
PO Box 480
Myersville, MD 21773
ADARA.org

Deaf Resource Library

deaflibrary.org

Deaf Vision, Inc.

P.O. Box 14431
San Francisco, CA 94114
415 449-3674 Fax
deafvision.net

Web Able

**Disability- Related Internet
Resources,**
WebAble.com

Index

A

AA · 48
AARP · 44
Academy of Dispensing Audiologists · 28
ADANE · 18
Adaptive Environments, Inc. · 16, 51
ADARA · 55
ADCO Hearing Products, Inc. · 53
Adult Education Program · 24, 45
Advanced Bionics Corporation · 28
AIDS Action Committee · 27
AIDS Bureau · 27
Alcoholics Anonymous · 48
ALDA Boston Chapter · 18, 44
ALDA, Inc. · 18, 30, 44
Alexander Graham Bell Association for the Deaf · 17
Allied Rehabilitation Associates · 45
Alumni Association · 17
AMC Fenway 13 · 12
AMC Framingham 16 · 12
American Academy of Otolaryngology – Head and Neck Surgery · 30
American Association of the Deaf-Blind · 17
American Loop Systems · 50
American Medical Resources Foundation · 32
American School for the Deaf · 17
American Sign Language Program · 20
American Society for Deaf Children · 39
American Speech-Language Hearing Association · 39
American Tinnitus Association · 18, 30
Ameriphone, Inc. · 49, 54
Amherst Leisure Services and Supplemental Education · 45
Amherst Program for the Deaf and Hard of Hearing · 25
AMPHL · 30
Archdiocesan Ministry with the Deaf and Hard of Hearing Communities · 14
Archdiocese of Boston · 14
Asian Deaf Association of New England · 18
ASL Deaf Studies Program · 46
ASL/Deaf Studies Program · 23, 45
Assabet Valley Collaborative · 25
Assistance Dog United Campaign · 33
Assistive Listening Device Systems, Inc · 50
Assistive Technology Fund · 32
Association of Late Deafened Adults · 18, 30, 44
Association of Medical Professionals with Hearing Losses · 30
ATA · 30
ATT Internet · 43
Audex · 50
Audio Enhancement · 50
Audiology Department · 32
AudiologyNet · 30
Auditory-Verbal Communication Center · 40
Auditory-Verbal International, Inc. · 39

AVI · 39
AVR Sonovation, Inc. · 50

B

Babson College · 12
Baker Eye Associates · 29
Base Programs · 41
Baystate Deaf Senior Citizens · 44
BBDA · 18
BCAE · 45
BCIL · 34
Beacon Programs of Franklin Center · 48
Beginnings for Parents of Hearing Impaired Children, Inc. · 42
Behavioral Health Services · 36
Berkshire Museum · 12
Beth El Temple Center · 14
Beverly School for the Deaf · 18, 25, 40
Beyond Hearing · 30
BLC · 27
BLDA · 18
Boston Arts Academy · 25
Boston Black Deaf Advocates · 18
Boston Center for Adult Education · 45
Boston Center for Deaf and Hard of Hearing Children · 40
Boston Center for Independent Living · 34
Boston Center for the Arts · 12
Boston Children's Hospital · 26, 28, 36, 40
Boston Children's Museum · 12
Boston Latino Deaf Association · 18
Boston Living Center · 27
Boston Public Health

Commission · 43
 Boston Public Library · 12
 Boston University · 20, 23, 45
 Boys Town Research · 39
 BPL · 12
 Bridgewater State College · 45
 Bristol Community College · 45
 Brookline Adult and Community Education · 45
 BU · 45
 Business Resources · 27

C

C.A.S.E. Collaborative Program · 25
 CAB Health and Recovery Services · 36
 California State University, Northridge · 23
 Cambridge Arts Council · 12
 Cambridge Hospital · 36
 Cape Cod Collaborative · 25
 Cape Cod Community College · 45
 Cape Cod Hospital · 36
 Cape Organization for the Rights of the Disabled · 34
 CAPS Collaborative · 25
 Caption Max · 52
 Captioned Media Program · 52
 Captioning · 52
 Carolyn R. Watson-Peters, LCSW, MSW · 38
 Carroll Center for the Blind · 21
 Casa Myrna Vazquez, Inc. · 22
 CAST · 51
 Castles Unlimited · 42
 Cathedral of the Holy Cross · 14
 CATTS · 17, 51
 CEC · 40
 CED · 40

Center for Applied Special Technology · 51
 Center for Audiological Services · 51
 Center for Deaf and Hard of Hearing Children · 26, 36
 Center for Disease Control · 27
 Center for Living and Working · 34
 Center for Oral Education · 51
 Center on Hearing Enhancement · 51
 Central Institute for the Deaf · 39
 Central Mass Deaf Senior Center · 44
 Centrum Sound · 50
 Certified Early Intervention Programs · 40
 Chicopee Public Schools · 25
 Child Guidance Center · 36
 Child Protection Team · 26
 Children of Deaf Adults · 18
 CIA · 28
 CID · 39
 Clarke School East · 25, 40
 Clarke School for the Deaf · 46
 Clarke School for the Deaf and Hard of Hearing · 18, 25, 26, 40, 41
 Clarke School for the Deaf/ · 51
 ClearOne Communications · 50
 Closed Caption Maker · 52
 CLW · 34
 CMP · 52
 Cochlear Corporation · 28
 Cochlear Implant Association, Inc. · 28
 Cochlear Implant Program · 28
 CODA · 18
 College of the Holy Cross · 23, 45

Commonwealth of Massachusetts Division of Professional Licensure · 28
 Communication Access Training and Technology Services · 51
 Communication Access Training and Technology Services Department · 17
 Communication Service for the Deaf · 40
 Communication Services for the Deaf · 43
 Community Enterprises · 19
 Community Enterprises, Inc. · 20
 Community Work Services, Inc. · 20
 Com-Tek · 50
 Concord Museum · 12
 Concord-Carlisle Adult Community Education · 45
 CORD · 34
 Council for Exceptional Children · 40
 Council on Education of the Deaf · 40
 CPB/WGBH · 52
 C-Print Development & Training · 11
 Crocker Farm School · 25
 CSD · 40, 43

D

D.E.A.F. Inc · 27
 D.E.A.F. Inc. · 14, 24, 34, 42, 45
 D.E.A.F. Inc.: · 18
 Davis Museum and Cultural Center · 13
 DBCC · 21
 DB-LINK · 22
 DCC · 15, 47
 Deaf and Hard of Hearing Services · 11, 24, 37, 38
 Deaf Community Center · 15, 47

Deaf Family Clinic · 29, 38, 41
 Deaf Ministry Grace Chapel · 15
 Deaf Resource Library · 55
 Deaf Seniors of America · 44
 Deaf Studies Program · 45
 Deaf Vision, Inc. · 55
 Deaf Woman United · 18
 Deafblind Contact Center · 21
 Deaf-Blind Program · 22
 Delta Society · 33
 Department of Communication Disorders · 47
 Department of Developmental Studies and Counseling · 20
 Department of Mental Health · 37
 Department of Mental Retardation · 39
 Dept of Otolaryngology · 28
 DET · 19
 DHILS · 34
 Diocese of Springfield · 15
 DiRAD Technologies, Inc. · 54
 Disability Law Center, Inc. · 35
 Disability- Related Internet Resources, · 55
 Disability Resource Center · 24
 Disability Services · 24
 Disabled Children's Relief Fund · 32
 Disabled Persons Protection Commission · 16
 Discovery Hearing Aid Coop · 33
 Division of Community Enterprises · 37
 Division of Continuing Education · 46, 47
 Division of Medical Assistance · 43
 Division of Special Health

Needs · 32
 DMH · 37
 DMR · 39
 DPPC · 16
 DSA · 44
 Duxbury Middle School · 25
 DWU Western Massachusetts Chapter · 18

E

Ear Service Corporation · 33
 Earthlink · 54
 East Longmeadow Council on the Aging · 44
 EDCO Program for the Deaf and Hard of Hearing · 25
 Eliot Pearson Department of Child Development · 47
 Emerson College · 41, 45
 Emmanuel Baptist Deaf Chapel · 15
 Employment Options, Inc. · 20
 Esco · 33
 Executive Office of Elder Affairs · 44

F

Faith Baptist Church · 15
 Family Services of Central Massachusetts · 37
 Family Sign Program · 41
 Finex House · 22
 First Assembly of God · 15
 Fleet Center · 12
 Frances Demiany, Ph.D. · 36
 Freedom Trail Clinic · 37
 FTC · 37

G

Gallaudet University · 23
 Gallaudet University Alumni Association · 18
 Gallaudet University

Regional Center · 24
 GBC · 30
 General Technologies · 53
 Global Assistive Devices · 49
 Gloucester Public Schools · 25
 Goodwill Industries · 47
 Gosnold on Cape Cod · 49
 Graduate Teacher Education Program · 21, 46
 Greater Boston Chapter · 30
 GUAA Massachusetts Chapter · 18

H

Hairston House · 49
 Hamilton Relay · 43
 Handel & Haydn Society · 12
 Handelujah Deaf Church · 15
 HARC Mercantile, Ltd · 53
 Hard of Hearing Advocates · 16, 18
 Harris Communications · 53
 Hartling Communications, Inc. · 51, 53, 54
 Hatch Shell Esplanade Park · 12
 HATIS Corporation · 54
 HAWC · 22
 HCC · 46
 Hear More · 53
 Hearing Care Center · 37
 Hearing Ear Dogs Of New England, Ltd. · 33
 Hearing Foundation · 32
 Hearing Loss Help Co. Dealer · 50
 Hearing Rehabilitation · 21
 HearingUSA Hearing Care Network · 33
 Helen Keller National Center · 21
 Help for Abused Women and Their Children · 22
 HIKE · 32
 HiTec Group International, Inc. · 53
 Holy Ghost Parish Center ·

15
Holyoke Athletic & Social
Club of the Deaf · 42
Holyoke Community College
· 23, 46
Horace Mann School for the
Deaf and Hard of Hearing ·
25, 41, 46
House Ear Institute · 29
Huntington Theatre
Company · 13

I

IDCA Chapter #121 · 18
Immanuel Deaf Church · 15
Independent Associates, Inc
· 34
Independent Living Center of
the North Shore and Cape
Ann, Inc. · 34
Information Clearing House ·
30
InSight Cinema · 13, 52
Intelligent Products
Company · 54
International Catholic Deaf
Association · 18
Interpreter Education Project
· 20, 46
Interpreter Mentorship
Program · 14
Interpreter Training Program
· 14, 20, 46
Interpreter/CART Referral
Department · 14
Interpretype · 51

J

Jackie Woodside, LICSW ·
38
Jane Doe
Inc./Massachusetts
Coalition Against Sexual
Assault and Domestic
Violence · 23
Joan Robin, L.M.H.C. · 38

John Anderson · 36
Jubilee Christian Church · 16

K

Karen Signs It · 17, 46
Kim Grebert, MSW, LICSW ·
37
Kingdom Hall of Jehovah's
Witness · 15
Knights of Columbus · 32
Krown Manufacturing · 54
KSI · 46

L

LACCM · 35
Lahey Clinic · 29
Laura Heideman, LICSW ·
37
Laurent Clerc National Deaf
Education Center · 41
Law Center · 35
Legal Assistance
Corporation of Central
Massachusetts · 35
Life Links · 37
LifeCourse Counseling
Center · 38
Lions Club Massachusetts
District 33-S · 32
Listen Technologies
Corporation · 50
Lorna J. Davidson-Connelly,
LMHC · 36
Lowell Public Schools · 25
LS & S Group Inc. · 53

M

MAB Community Services ·
22
Margo P. Goldman, MD · 37
Marilyn Electronics · 53
Mary L. Bird, LCSW · 36
MASLTA · 46
Mass AV · 54
Mass Health · 43

Massachusetts American
Sign Language Teachers
Association · 46
Massachusetts Architectural
Access Board · 17
Massachusetts Assistive
Technology Partnership ·
51
Massachusetts Association
for Community Action · 17
Massachusetts Association
for the Blind · 22
Massachusetts Association
of Home Care Programs ·
44
Massachusetts Association
of the Deaf · 18, 51
Massachusetts Attorney
General · 16
Massachusetts Bay
Community College · 23,
46
Massachusetts Chapter of
Alexander Graham Bell
Association for the Deaf
and Hard of Hearing · 17
Massachusetts Commission
Against Discrimination · 35
Massachusetts Commission
for the Blind · 22
Massachusetts Commission
for the Deaf and Hard of
Hearing · 11, 14, 32, 41,
44
Massachusetts Commission
for the Deaf and Hard of
Hearing: · 51
Massachusetts Court
Reporters Association · 11
Massachusetts Deaf Senior
Citizens Center · 44
Massachusetts Department
of Conservation and
Recreation · 12
Massachusetts Department
of Public Health · 27, 32,
41, 43
Massachusetts
Developmental Disabilities

Council · 37
 Massachusetts Division of
 Employment and Training ·
 19
 Massachusetts Ear & Eye
 Infirmary · 29
 Massachusetts Justice
 Project · 35
 Massachusetts Registry of
 Interpreters for the Deaf ·
 14, 18
 Massachusetts
 Rehabilitation Commission
 · 19, 32
 Massachusetts Relay
 Service · 43
 Massachusetts State
 Association of the Deaf ·
 41, 46
 Massachusetts State
 Screening · 14
 MASSCAP · 17
 MassRelay · 43
 MassRID · 14, 18
 MATP · 51
 Maura Leach · 46
 Mayo House/ · 47
 MBCC · 46
 MCB · 22
 MCDHH · 14, 17, 32, 41, 44,
 51
 MCI · 43
 McLean Hospital · 37
 MDDC · 37
 Med-EL Corporation · 29
 Media Captioning Services,
 Inc. · 52
 MEEI · 29
 Mental Health & Substance
 Abuse Services of the
 Berkshires · 37, 49
 Merrimack Valley Deaf
 Senior Citizen Center · 44
 Metrowest Center for
 Independent Living · 34
 MHSAB · 37, 49
 Michael Harvey, Ph.D. · 37
 Michel W. Ford, Esq. · 35
 Midwest Hearing Industries ·

33
 Ministry with the Deaf · 15
 Minuteman Implant Club · 28
 Minuteman Regional High
 School · 46
 Miracle Ear Children's
 Foundation · 32
 Mount Wachusett
 Community College · 46
 MRC · 19, 32
 MSAD · 41, 46, 51
 MSAD Headquarters · 18
 MSAD Western Office · 18,
 46
 Museum of Fine Arts · 13
 Museum of Science · 13
 Museum Technology
 Source, Inc. · 52
 MWCIL · 34

N

NAMI · 37
 NAMI Massachusetts · 37
 Narcotics Anonymous · 49
 National AIDS Hotline · 27
 National Alliance for the
 Mentally Ill · 37
 National Amusements · 13
 National Association for the
 Deaf · 18
 National Association of the
 Deaf · 35
 National Braille Press · 22
 National Captioning Institute
 · 52
 National Center for · 13
 National Center on Deafness
 · 23
 National Court Reporters
 Association · 11, 18
 National Cued · 21
 National Domestic Violence
 Hotline · 23
 National Ear Care Plan · 33
 National Education of
 Assistance Dog Services,
 Inc · 33
 National Family Association

for Deaf-Blind · 22
 National Fraternal Society of
 the Deaf · 19
 National Hearing Dog
 Center, Inc · 33
 National Information
 Clearinghouse on Deaf-
 Blindness · 22
 National Institute on
 Deafness and Other
 Communication Disorders
 · 30
 National Institutes of Health ·
 30
 National Technical Institute
 for the Deaf · 11
 National Technical Institute
 of the Deaf · 24
 NBP · 22
 NCAM · 13
 NCI · 52
 NCRA · 18
 NEADS · 33
 NEADS National Campus ·
 33
 NECC · 24, 46
 NEHD · 22, **Error! Not a
 valid bookmark in entry
 on page 22, 44**
 NEMC · 38
 NETAC · 24
 New Bedford Public Schools
 · 26
 New England ADA &
 Accessible IT Center · 51
 New England Center Deaf-
 Blind Project · 22
 New England Cued Speech
 Services · 21
 New England Deaf Senior
 Citizens · 19
 New England Home for the
 Deaf · 22, 44
 New England Medical Center
 · 29, 38, 41
 New Wings Psychotherapy ·
 38
 Newton North High School ·
 25

NFSD Boston, MA
 Division#35 · 19
 NFSD Springfield, MA
 Division #67 · 19
 NFSS Communications · 49
 NIDCD · 30
 NILP · 34
 North Boston Chapter · 30
 North Shore Association for
 Retarded Citizens · 39, 47
 North Shore Deaf Senior
 Citizens Center · 45
 North Shore Elder Services ·
 44
 North Shore Music Theatre ·
 13
 North Suburban Center · 29
 North Suffolk Mental Health
 Association · 38
 Northeast Independent
 Living Program · 34
 Northeast Technical
 Assistance Center · 24, 51
 Northeastern University · 14,
 20, 24, 28, 46, 48
 Northern Essex · 11
 Northern Essex Community
 College · 14, 20, 24, 46,
 51
 NSARC · 39, 47
 NSES · 44
 NSMH · 38
 NTID · 24
 NUUsed Pilot Program · 32
 NXI Communications, Inc. ·
 54

O

Office for Students with
 Disabilities · 23
 Office of Disability Services ·
 23
 Office of Public Health
 Preparedness · 43
 Office on Health and
 Disability · 41
 Old Sturbridge Village · 13
 Osterville Baptist Church · 15

Outdoor Explorations · 42
 Outreach and Community
 Base Programs · 38, 47
 Outreach Department · 26
 Oval Window Audio · 50

P

Palm · 54
 Parents' Support Group · 42
 Perkins School for the Blind ·
 22
 Phonak Inc, USA · 50
 Phone-TTY Incorporated · 53
 Phonic Ear, Inc. · 50
 Potomac Technology, Inc. ·
 53
 Program for the Deaf and
 Hard of Hearing · 26
 Project AIM · 37
 Project H.O.P.E. · 27

Q

Quinsigamond Community
 College · 24

R

R House · 48
 R.E.A.D.S. Collaborative · 36
 ral Access Consortium · 12
 Randolph Campus · 26, 46
 Rapid Text · 11
 Rapid Text, Inc. · 52
 READS Collaborative · 26,
 41, 46
 Realtime Reporters · 52
 Red House · 47
 Reform Temple Beth David ·
 15
 Registry of Interpreters for
 the Deaf · 14
 Rehabilitation Engineering
 Research · 51
 RID · 14
 Rochester Institute of
 Technology · 11

Ryan Place Apartment · 47

S

Sacred Heart Church · 15
 SafeLink 24-Hour Hotline ·
 22
 Saint Mary of the Angels · 15
 Sandwich Community
 School · 46
 Sanjay Gulati · 37
 Say What Club · 30
 School of Communication
 Science and Disorders ·
 45
 SCIL · 34
 SEEM Collaborative · 26
 Self Help for Hard of Hearing
 People · 30
 Sennheiser Electronic
 Corporation · 50
 Service Committee of
 Eastern Massachusetts ·
 48
 Seven Hills Foundation · 47
 SHHH · 30
 SHHHCape Cod · 30
 Showcase Cinema Revere ·
 13
 Showcase Cinema
 Worcester North · 13
 Skytel Communications, Inc.
 · 54
 Smith College · 46
 Smith College & Clarke
 School for the Deaf and
 Hard of Hearing · 21
 Sonic Alert · 49
 Sorenson Media · 43
 Sound Bytes · 53
 South Middlesex Legal
 Services · 36
 South Shore Center for
 Guidance and Counseling
 · 38
 South Shore Deaf Senior
 Citizens Center · 45
 South Shore Mental Health ·
 47

South Shore Mental Health Center · 38
 South Suburban Center for Otolaryngology · 29
 Southeast Center for Independent Living · 34
 Sovner Center · 38
 Special Education & Communication Disorders · 45
 Special Education Department · 25
 Special Medical Fund · 32
 Speech, Language Pathology & Audiology Department · 29
 Speech-Language and Hearing Center · 28, 48
 Sprint Relay · 43
 SSMH · 47
 SSMHC · 38
 St. Andrew's Episcopal Church of the Deaf · 15
 St. Anthony Parish · 15
 St. Augustine Parish · 15
 St. Bartholomew Church · 15
 St. Bernadette Church · 15
 St. Dominic's Church · 15
 St. Margaret Church · 15
 St. Mary Church · 16
 St. Patrick Catholic Church · 16
 St. Theresa Deaf Church · 16
 Stavros Center for Independent Living, Inc. · 35
 Summer Camp Resource Listing, · 41
 Susan B. Gross, M.Ed., MSW, LICSW · 37
 Swampscott Women's Apartment · 47

T

TDI · 40
 Telecommunications for the Deaf, Inc · 40

Telex Communications, Inc · 50
 Temple Emanuel - Conservative · 16
 Temple Israel · 16
 Terry Hanley Audio Systems · 54
 Thayer Lindsley Parent Centered Nursery · 41
 The Access Board · 40
 The Caption Center · 52
 The First Church - Boxford · 16
 The First Congregational Church · 16
 The First Parish in Cambridge · 16
 The Hearing Foundation · 32
 The Hearing Impaired Kids Endowment Fund · 32
 The Learning Center for Deaf and Hard of Hearing Children · 26, 41, 46
 Tina Buches, MSW, LICSW · 36
 TLC · 26, 41, 46
 T-Mobile · 54
 Tom Downes, LCSW · 37
 Trace Research and Development Center · 51
 Travelers Protective Association of America · 32
 Trinity Episcopal Church · 16
 Tripod · 42
 TTY, Video Relay Service · 43
 Tufts University · 47
 Tufts-New England Medical Center · 29
 Turning Point, Inc. · 48
 Type Well · 11

U

Ultratec, Inc. · 54
 Unitarian Universalist · 16
 University of Massachusetts/Amherst ·

24, 47, 48
 University of Wisconsin · 51

V

Valley Opportunity Council Community Action Agency · 24
 Verizon · 54
 Verizon Telecommunications Distribution Program · 51
 Veterans Administration · 32
 Visual Data Media Services · 52
 ViTAC · 52
 VSA Arts of Massachusetts · 13

W

W House A · 48
 W House B · 48
 Waltham Committee, Inc. · 48
 Wang Center for · 13
 Wayside Metrowest Counseling Center · 38
 Wayside-Beaverbrook Counseling Center · 38
 WCI · 48
 Web Able · 55
 Weitbrecht Communications Inc. · 53
 Wellesley College · 13
 West Suburban Center for Otolaryngology · 29
 Westboro State Hospital · 38
 Western Massachusetts Legal Services · 36
 Wheelock Family Theatre · 13
 Williams House · 47
 Williams Sound Corporation · 50
 Willie Ross School for the Deaf · 26, 38, 41, 47
 WMLS · 36
 Women's Crisis Center · 23

Women's Resource Center ·
23
Worcester Foothills Theatre ·
13
Worcester Historical
Museum · 13
Worcester Public Library · 14
Worcester State College ·
47, 48

Worcester Youth Guidance
Center · 38
WORK Inc · 20
WORK, Inc. · 20
World Federation of the Deaf
· 19
WorldCom · 43
Wyndtell Communications ·
54

Y

Youth Opportunities Upheld,
Inc. · 39

Z

Z House · 48